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**Road transport and traffic telematics —  
Electronic fee collection (EFC) —  
Interface specification for clearing  
between operators**

*Télématique de la circulation et du transport routier — Perception  
du télépéage — Spécification des interfaces pour la compensation  
des recettes entre opérateurs*

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## Foreword

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International Standards are drafted in accordance with the rules given in the ISO/IEC Directives, Part 2.

The main task of technical committees is to prepare International Standards. Draft International Standards adopted by the technical committees are circulated to the member bodies for voting. Publication as an International Standard requires approval by at least 75 % of the member bodies casting a vote.

In other circumstances, particularly when there is an urgent market requirement for such documents, a technical committee may decide to publish other types of normative document:

- an ISO Publicly Available Specification (ISO/PAS) represents an agreement between technical experts in an ISO working group and is accepted for publication if it is approved by more than 50 % of the members of the parent committee casting a vote;
- an ISO Technical Specification (ISO/TS) represents an agreement between the members of a technical committee and is accepted for publication if it is approved by 2/3 of the members of the committee casting a vote.

An ISO/PAS or ISO/TS is reviewed after three years in order to decide whether it will be confirmed for a further three years, revised to become an International Standard, or withdrawn. If the ISO/PAS or ISO/TS is confirmed, it is reviewed again after a further three years, at which time it must either be transformed into an International Standard or be withdrawn.

Attention is drawn to the possibility that some of the elements of this document may be the subject of patent rights. ISO shall not be held responsible for identifying any or all such patent rights.

ISO/TS 14904 was prepared by the European Committee for Standardization (CEN) in collaboration with Technical Committee ISO/TC 204, *Transport information and control systems*, in accordance with the Agreement on technical cooperation between ISO and CEN (Vienna Agreement).

Throughout the text of this document, read "...this European pre-Standard..." to mean "...this Technical Specification..."

This first edition of ISO/TS 14904 cancels and replaces ISO/TR 14904:1997, which has been technically revised.

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## Foreword

The text of ENV ISO 14904:2002 has been prepared by Technical Committee CEN/TC 278 "Road Transport and Traffic Telematics", the secretariat of which is held by NEN, in collaboration with Technical Committee ISO/TC 204 "Transport Information and Control Systems".

This European Prestandard supersedes ENV ISO 14094:1997.

In this European Prestandard, the annexes A to F are informative.

According to the CEN/CENELEC Internal Regulations, the national standards organizations of the following countries are bound to announce this European Prestandard: Austria, Belgium, Czech Republic, Denmark, Finland, France, Germany, Greece, Iceland, Ireland, Italy, Luxembourg, Malta, Netherlands, Norway, Portugal, Spain, Sweden, Switzerland and the United Kingdom.

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## Introduction

Integration of payment systems concerns the co-ordination and handling of all payment services for traffic and transport applications. This co-ordination involves:

- a) the use of a common payment concept for services within or related to road traffic and transport;
- b) the enabling of exchange of payment transactions and operational information between different operators involved in public and private transport services; and
- c) the method of payment itself, i.e. the access to electronic payment means, for the settlement of these acquired services.

In order to enable the integration of payment systems on a higher (e.g. pan-European) level and make clearing between operators possible, the interfaces involved need to be standardised.

Therefore this European Prestandard / ISO Technical Standard is designed as an interface specification enabling data to be exchanged between different operators and systems adopting a variety of application specifications.

It should be noted that although the data structures defined in the current version of the European Prestandard / ISO Technical Standard reflect a focus on information transfers for clearing purposes, the interface specification defined herein supports equally well other types of information transfers required within and between payment systems.

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## 1 Scope

This European Prestandard specifies the interfaces for clearing between operators and gives a framework of the common message structure and data elements to be used on the interfaces. Its objective is to make the transfer of payment and Electronic Fee Collection (EFC) related data possible both between different payment systems and between different operators such as collection agents, clearing operators, or providers of public and private transport services.

This European Prestandard supports:

- a) different payment modes (e.g. pre-payment, post-payment);
- b) a wide variety of transport and transport related services (tolling, parking, ferry/bridge/tunnel, public transport, payment for route guidance etc.);
- c) operator services (co-ordination between collectors of money and charge points etc.);
- d) security and privacy.

It is not within the scope of this European Prestandard to define administrative procedures and organisational structures. The specification of a higher (e.g. pan-European) level inter-operable payment system is outside the scope of this European Prestandard.

Not described within this European Prestandard are indirect (external) participants such as authorities, enacting general or special legislation concerning the payment system and other national regulations.

The models presented in this standard are generic. Simple systems (closed systems) can be designed by selecting subsets of the interface framework described herein.

## 2 Normative references

This European Prestandard incorporates by dated or undated reference, provisions from other publications. These normative references are cited at the appropriate places in the text and the publications are listed hereafter. For dated references, subsequent amendments to or revisions of any of these publications apply to this European Prestandard only when incorporated in it by amendment or revision. For undated references, the latest edition of the publication referred to applies (including amendments).

ISO/IEC 7812 (all parts), *Identification cards — Identification of issuers*

ISO/IEC 7816-5, *Identification cards — Integrated circuit(s) cards with contacts — Part 5: Numbering system and registration procedure for application identifiers*

ISO 8583, *Financial transaction card originated messages — Interchange message specifications*

ISO/IEC 8825-1, *Information technology — ASN.1 encoding rules: Specification of Basic Encoding Rules (BER), Canonical Encoding Rules (CER) and Distinguished Encoding Rules (DER)*

ISO 9594 (all parts), *Information technology — Open Systems Interconnection — The Directory*

ISO 11770-1, *Information technology — Security techniques — Key management — Part 1: Framework*

ENV ISO 14816, *Road transport and traffic telematics — Automatic vehicle and equipment identification — Numbering and data structure*

ENV ISO 14906, *Road Transport and Traffic Telematics (RTTT) — Electronic Fee Collection (EFC) — Application interface definition for dedicated short range communications*

ENV 1545-1, *Identification card systems — Surface transport applications — Part 1: General data elements*

### 3 Terms and definitions

For the purpose of this European Prestandard, the following terms and definitions apply.

#### 3.1

##### **Apportionment**

allocation of money to transport service operators according to the consumption of the services provided, e.g. a bus operator being paid an amount based on the number of a particular type of customer carried

#### 3.2

##### **Chained Services**

combination of services that result in a discount and/or access rights in one or more of the consumed services. The discount or access rights are usually given to the *User* as a result of having consumed a previous service

#### 3.3

##### **Clearing**

operation of re-allocating value generated in the payment system(s) between the various operators in a payment system or between payment systems. This operation reflects commercial agreements existing between those parties. An example of such an operation is the exchange of information between *Service Providers* and an *Issuer* which enables the transfer of money from the *Issuer*, collecting the money from the *User*, to the *Service Provider*

#### 3.4

##### **Clearing Operator**

entity that collects and possibly aggregates transactions from one or more *Service Providers* for delivery to the *Issuer(s)*. The *Clearing Operator* can also handle the *Apportionment* between the *Service Providers*. In the financial world this operator is equivalent to an Acquirer

#### 3.5

##### **Collection Agent**

entity responsible for selling, reloading or delivering the *Payment Means* to the *User* and collecting the payment from the *User*. The *Collection Agent* can also collect user related application specific data from the *User*

#### 3.6

##### **Contract**

expression of an agreement between two or more parties in a payment system or between payment systems. An example of a contract is the specific relationship between a *User* and an *Operator* in a payment system. The contract in this case defines the conditions under which the user may use the services and the amount to be charged

#### 3.7

##### **(Intersector) Electronic Purse**

application in an Integrated Circuit Card which stores and manipulates electronic value in a secure way and which replaces cash for payments by the *User*

#### 3.8

##### **Electronic Fee Collection**

collection of a fee for a transport service where the fee is collected via the exchange of data, e.g. via an air-link communication, enabling the user to pay for the service with electronic values, e.g. an electronic purse or values stored in a central account

#### 3.9

##### **Enforcement Operator**

entity responsible for prosecution on the basis of violation information provided by the *Service Providers*.

**3.10****Integrated Payment Systems**

common framework of payment methods and information exchange between operators or payment systems that makes transfer of money from one payment system or operator to another possible (*Clearing/Apportionment*)

**3.11****Issuer**

entity responsible for the payment system and responsible for issuing the *Payment Means* to the *User*

**3.12****Operator**

generic term for the entities Issuer, Clearing Operator, Collection Agent, Service Provider, Enforcement Operator or Trusted Third Party

**3.13****Payment Means**

expression of a *Contract* between the *User* and the *Issuer* (or via a *Collection Agent*) that allows the *User* to access the services available in the *Payment System*, e.g. an account in a credit card system or an *Electronic Purse*

**3.14****Payment Method**

combination of a *Payment Means*, a *Payment Mode* and a *Payment Scope*

**3.15****Payment Mode**

parameter defining the time dimension in payment by the *User*, e.g. Pre-payment or Post-payment

**3.16****Payment Scope**

application extent of the *Payment Method*, e.g. national transport or inter-sector

**3.17****Payment System**

financial system that includes the complete process of *Issuing*, use of *Payment Means*, *Clearing* and *Settlement* of transactions

**3.18****Service Provider**

person, company, authority or abstract entity offering a service to the *User* for which the user has to pay a fee (the fee can in some cases be zero, e.g. emergency vehicles)

**3.19****Settlement**

transfer of funds from one *Operator* to another according to the *Clearing* rules

**3.20****Trusted Third Party**

entity who might be responsible for operation monitoring, system and security assessment (including security key management) as well as granting licences

3.21

User

entity that uses services provided by the *Service Provider* according to the terms of the *Contract* expressed by the *Payment Means*. The *User* receives and reloads the electronic *Payment Means* through the *Collection Agent*

4 Basic interfaces for clearing between operators

This European Prestandard identifies the following basic interfaces required for clearing between operators within a payment system and between payment systems (see annex A Conceptual Model for further explanations):

Table 1 – Overview of operator interfaces

Operators interfaced	Interfaces covered by the standard	Interfaces NOT covered by the standard
Any Operator to any Operator (see definition of Operator in 3)	X	-
User - Service Provider	-	X
Collection Agent – User	-	X

NOTE The interface specification defined in this European Prestandard is designed to be flexible enough to accommodate any additional operator-to-operator information transfer paths which can be required by the integration and operation of payment systems.

5 Interface framework

5.1 Introduction

Clause 5 defines a common message structure to enable the exchange of data on any of the interfaces between operators.

The common message structure is summarised in 5.2 and described in more detail in annex C.

NOTE Message class, message type, sender ID, receiver ID and message ID are only normative requirements when they are not provided by other communication layers.

5.2 Summary of message structure

The message structure shall be transferred either explicitly defined in this standard or implicitly using services defined by other communication protocols.

EXAMPLE TCP/IP, XML/EDIFACT can be used to transfer messages.

Figure 1 shows graphically an example of the message structure for the Electronic fee Collection (EFC) related Protocol Data Unit (PDU). The objects shown in the diagram (the information forming the Message Body) can either be unsecured or secured globally or individually.

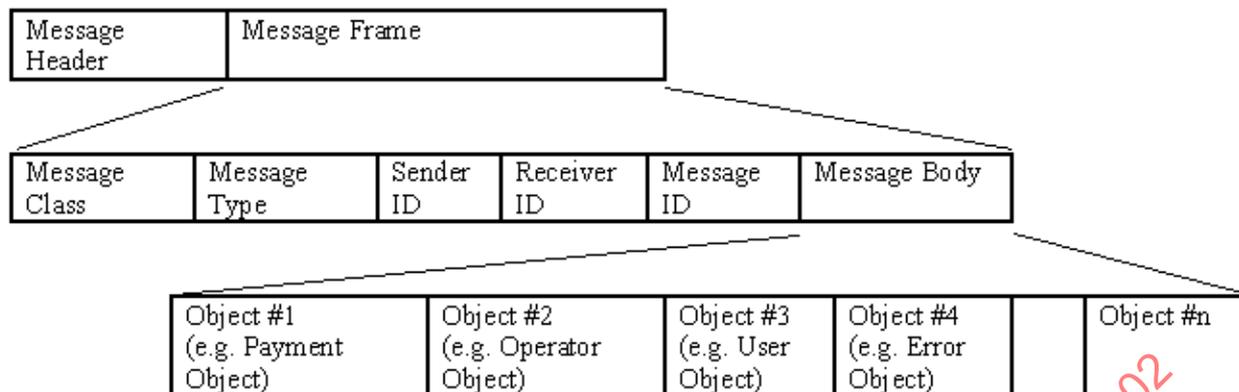


Figure 1 - Example of the message structure

### 5.3 Message header

At the beginning of each message is a message header. The message header contains a version identifier.

The version identifier is an integer that identifies the version of the protocol. As this integer is always the first element in the sequence, the receiving party is always able to identify the version of the protocol being used to send the data. This European Prestandard defines version 2 of the protocol.

NOTE ENV ISO 14904:1997 defines version 1 of the protocol.

### 5.4 Message frame

The message frame may be included in the message structure defined in 5.2. Annex C shows how the message frame can be formatted.

### 5.5 Security data

The main objective of Data Protection in EFC systems is to protect the interests of those relying on the EFC systems, from any harm or damage caused by lack of availability, confidentiality, integrity, non-repudiation and privacy of personal data.

Part of the information exchanged over the interfaces is covered by this European Prestandard, constituting an important asset for the respective parties involved. Whilst meeting the security needs of a closed system remains the domain of the parties concerned, an interface specification constitutes a common ground for the implementation of real-world interfaces for clearing between operators within the scope of a higher (e.g. pan-European) level integrated payment system. The interface specification should make sufficient provision to incorporate current and future security related items.

The security data at the message level and the secured data objects provide support for security related items. The various security issues can be stated as follows:

#### Confidentiality

Sensitive data and information are available only to authorised parties (confidentiality of contents);

In addition to pure financial transaction information which may naturally be subject to tampering, other, more transport related types of information are to be carried through the same interface (i.e. volumes, type of operations, details

of activities, network etc.). This information can prove very sensitive in an increasingly competitive environment;

Integrity	Sensitive data, information and message sequencing are guarded in such a way that any alteration or destruction by unauthorised parties is detected (integrity of contents, integrity of message sequence);
Authentication	The origin and destination of information and the entities involved in the exchange of information are authenticated (message origin authentication, message destination authentication, peer entity authentication);
Non-repudiation	Protection against the denial, by one of the parties involved in the communication through the interface, of having participated in all or part of the communications. Support for the following forms of non-repudiation services may be required: <ul style="list-style-type: none"><li>- Non-repudiation with proof of origin;</li><li>- Non-repudiation with proof of delivery;</li><li>- Non-repudiation with proof of submission;</li></ul>
Availability	Data, information are available to authorised parties;
Auditing/Accountability	Protection against anomalies in the flow of transactions by the use of time variant parameters. This may also include recording of system activity for security related monitoring purposes.

## 5.6 Security and Privacy

As EFC systems need to address both data security and privacy issues, defined in the following as a combined domain called Data Protection, their architecture needs also to provide the adequate support. In EFC system architectures, and for the purposes of this standard, privacy is taken as being related to the rights of individual users of the system in respect with the way their personal data is stored and handled within the EFC system and possibly across EFC systems, e.g. clearing between operators.

## 5.7 Data Protection Framework

The model shown in Figure 2 provides a general framework for interpreting the primary relationships between the main issues and elements involved in the planning design and operation of data protection schemes:

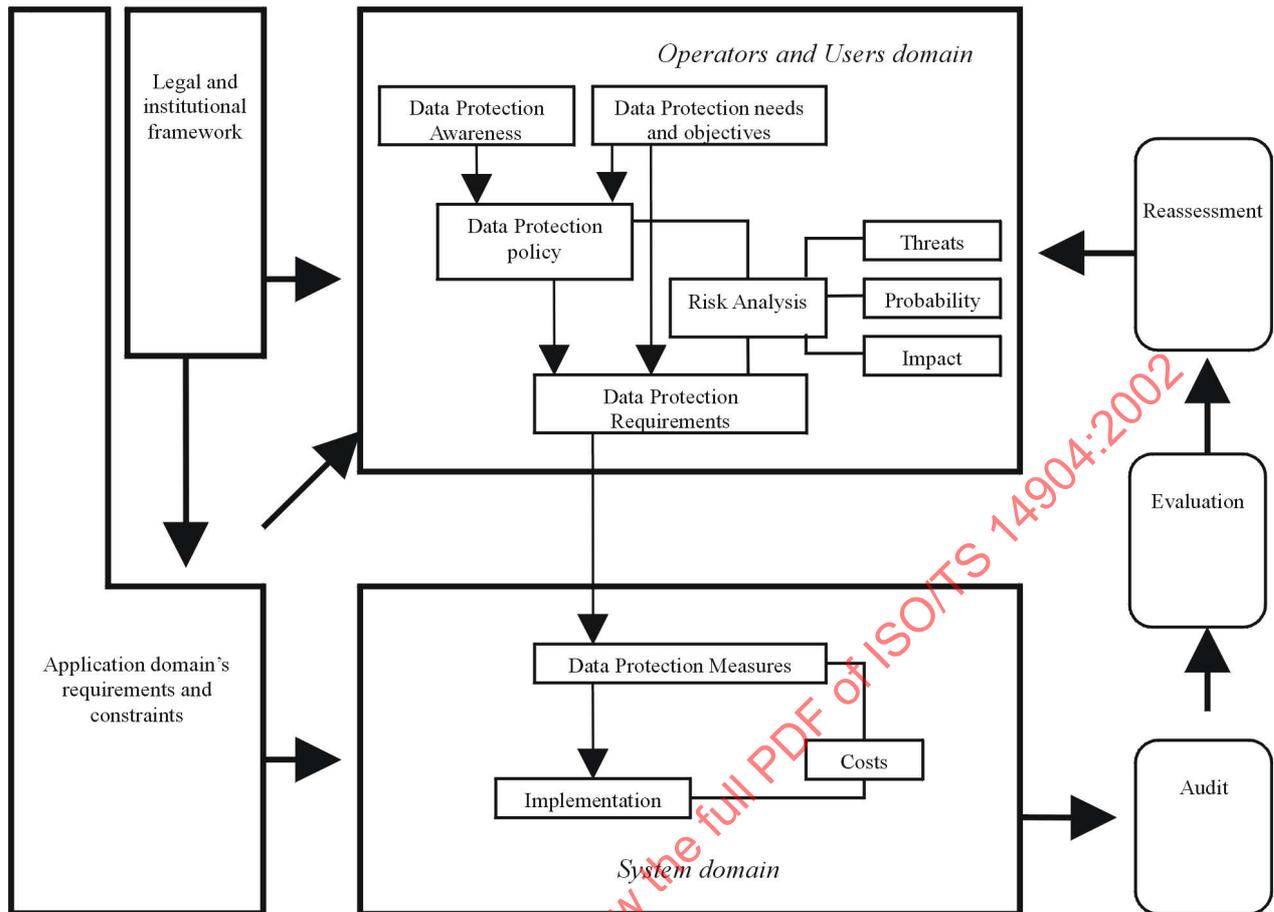


Figure 2 - Data protection framework

In the Operator and Users domain, a data protection policy is defined based on the overall needs and objectives of the operators and users of the EFC systems, the results of the risk analysis, and the awareness of the general issues involved in data protection (i.e. data protection principles).

The results of the risk analysis — which consists mainly in an evaluation of the possible threats to the EFC systems, their probability of occurrence and the possible impact — as well as the data protection policy and the overall needs and objectives, are used to define detailed and precise Data Protection Requirements.

These requirements are in turn used as the basis for the definition of the measures to be applied in the EFC systems to counter the threats or minimise their effect. In the associated process the constraints and additional requirements of the application domain, as well as the costs associated with the measures and their implementation — in accordance with the proportionality principle — are also taken into account when defining the countermeasures.

In addition, the legal and institutional framework, as well as the constraints and other requirements of the application domain need to be considered when establishing the data protection policy and data protection requirements for the system(s).

Finally, in accordance with the reassessment principle, the system in operation is subjected to auditing procedures, resulting in an evaluation and a reassessment of the threats, their probability and their impact.

## 5.8 Data Protection measures

Figure 3 gives an overview of a methodology for specifying the Data Protection:

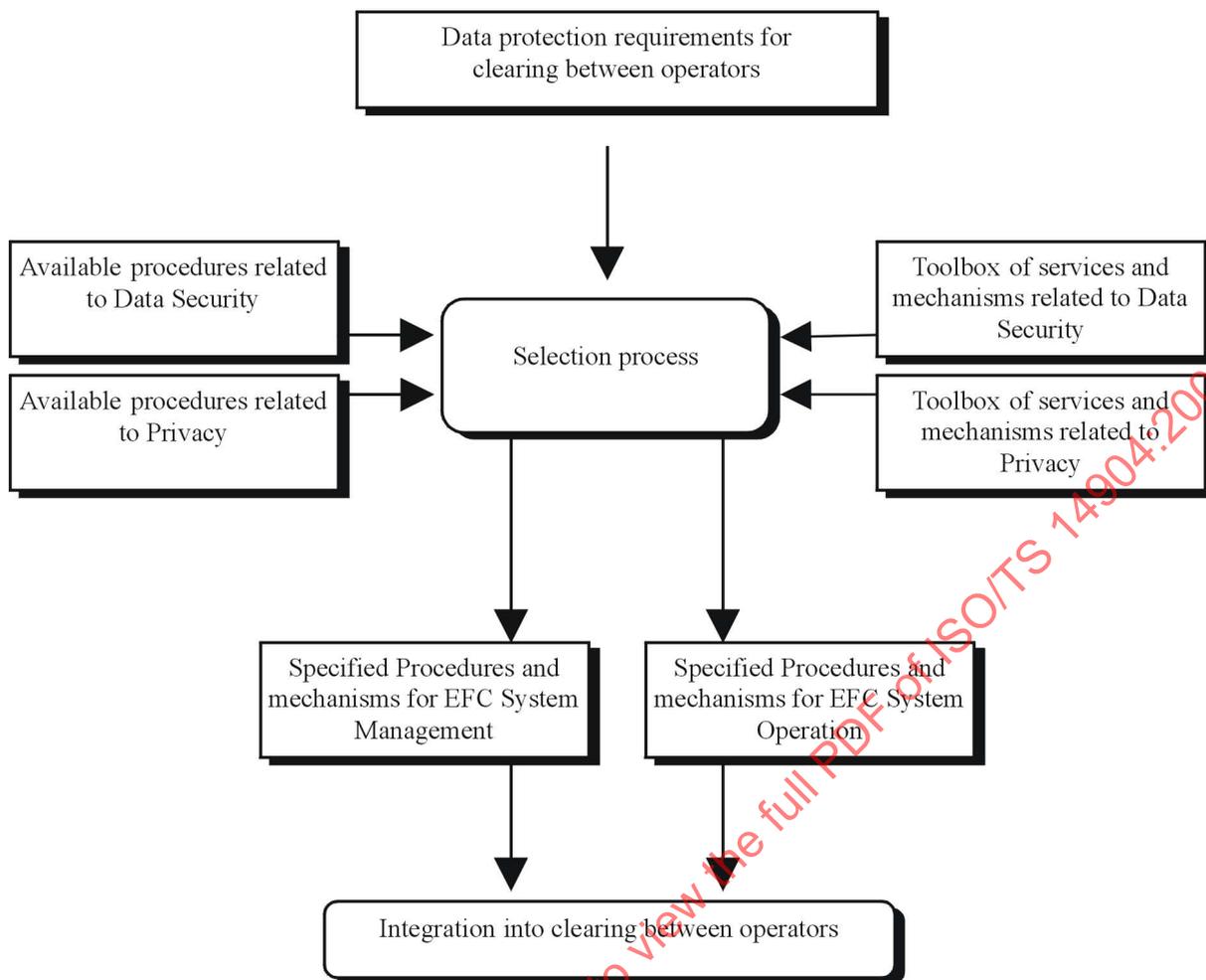


Figure 3 - Specification of data protection measures

## 5.9 Keys and keys management

This part provides a general introduction to the use and handling of keys and key management, which is an important part of clearing between operators. The description is according to ISO 11770-1.

### 5.9.1 Keys

Keys are a critical part in EFC systems when relying on cryptographic techniques. Keys have to be protected against disclosure, modification and deletion.

Keys are generally organised in hierarchies, where keys in one level of hierarchy may only be used to protect keys in the next level, while the lower keys are used for providing the security services. A security system normally consists of two types of keys:

- 1) keys that are used for encryption of data;
- 2) keys that are used for encryption of keys.

Generally the latter need more protection than the first. A so-called Secure Application Module (SAM) may provide secure storage of keying material.

A cryptographic key undergoes different phases in its life cycle, as shown in Figure 4:

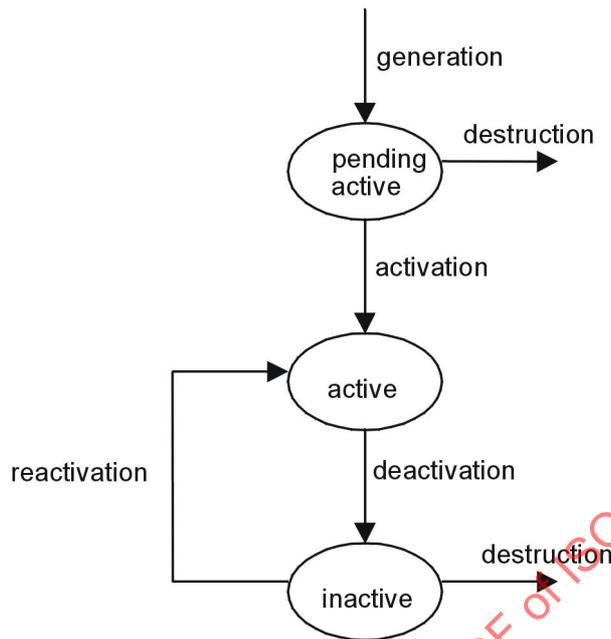


Figure 4 - The life cycle of a cryptographic key

5.9.2 Key management

The objective of key management is to provide secure administration of the key management services. The key management services are generation, registration, certification, de-registration, distribution, storage, archiving, recovery, deletion, derivation and destruction of cryptographic keying material.

As shown in Figure 5, several users may use the key management services. In EFC systems this includes first of all the Service Providers and the Trusted Third Party, but also the other entities are involved in mainly the distribution service.

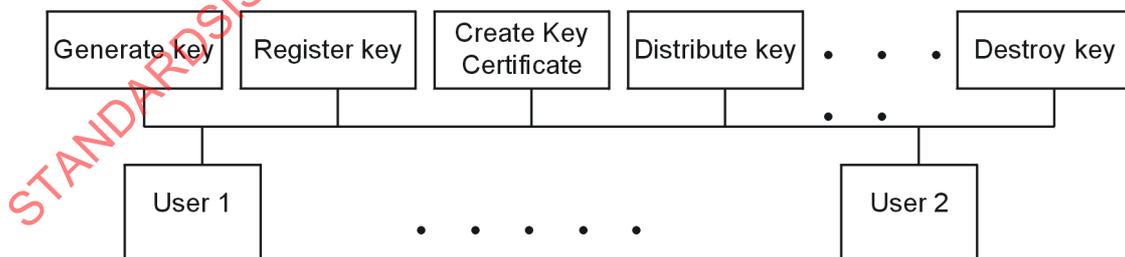


Figure 5 - Key management services

A key enters different states depending on the type of security and cryptographic system it consists of. This means that key management varies between symmetric and asymmetric techniques.

5.9.3 Key distribution

The distribution of keys can be done either within one security domain or between two security domains. Within one security domain the distribution may be done directly between the two entities that need to share keys, or it can be done through a Key Distribution Centre, which is a common security authority (e.g. TTP) that generates and distributes a common key between the two. This latter model may also be used when the entities belong to two different security domains if they trust the authority of one of the domains. One of the security authorities then generates and distributes the key to the respective authority of the other domain, see Figure 6.

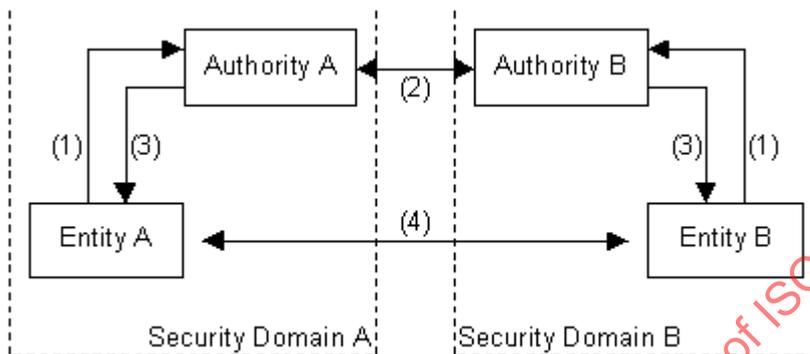


Figure 6 - Key distribution

6 Method of description

The data types used in the interface are specified using Abstract Syntax Notation One (ASN.1). This allows for a flexible, yet unambiguous use of the interface as new data types can be defined that are uniquely recognisable by interfacing parties.

To encode the data types specified in abstract notation into a transmittable data stream, encoding rules are used.

To ensure inter-operability on a higher (e.g. pan-European) level, BER (Basic Encoding Rules) as defined by ISO/IEC 8825-1 shall be used, unless the two interfacing parties have bilateral agreements which specify the use of other encoding rules.

NOTE 1 ASN.1 (Abstract Syntax Notation One) is a formal language that defines a set of primitive data types and provides a facility to construct new elements with their own typing inherent in the structure. The data types used in the interface are specified using Abstract Syntax Notation One (ASN.1). This notation allows for the definition of abstract syntaxes, enabling application layer standards to define the types of information required to transfer using the presentation service.

NOTE 2 BER (Basic Encoding Rules) is a transfer syntax notation which maps the ASN.1 into a form where each data type is encoded as tag, length and value.

NOTE 3 Since all data types are described using ASN.1, they can be transmitted applying different encoding rules. Of the many encoding rules currently defined two types of encoding rules are most common: BER (Basic Encoding Rules) and PER (Packed Encoding Rules).

The description includes the basic data elements that two communicating parties need. If additional data elements are needed, the description can be extended to include these elements. It is also possible for parties, other than the ones covered by this standard, to engage in a communication using this communication protocol.

## 7 Message

The `Message` type describes the complete data transferred between two operators. The data is contained within a sequence. See also 5.2 to 5.4 and annex C.

```

Message ::=
    SEQUENCE {
        version
            INTEGER
            { version1(1),
              version2(2) },
        data
            ProtocolDataUnit
    }

```

To identify different versions of the protocol, the message starts with an integer identifying the version. Since this integer is always the first element in the sequence, the receiving party is always able to identify the version of the protocol in use. ENV ISO 14904:1997 defines version 1 of the protocol. This European Prestandard defines version 2 of the protocol.

The `ProtocolDataUnit` is a choice between two types of data structures.

```

ProtocolDataUnit ::=
    CHOICE {
        EFCrelated [0]
            EFCrelated-PDU,
        other
            EXTERNAL
    }

```

```

EFCrelated-PDU
    CHOICE {
        globallySecuredEFCDData
            EXTERNAL

        locallySecuredEFCDData
            LocallySecuredEFCDData
    }

```

**NOTE** Locally Secured EFC Data means that the data object may or may not be associated with a security object. This allows data objects to be secured or unsecured individually.

The `locallySecuredEFCDData` is the data structure defined in this European Prestandard.

The `EXTERNAL` data type allows for data types defined by other standards to be encapsulated in the `ProtocolDataUnit` used in this European Prestandard. This could be used for example when two parties are using an existing standard and want to continue using that standard for some types of data transfers. By encapsulating that standard within the message structure defined in this European Prestandard, the same communicating link can be used.

Since the data type is `EXTERNAL`, no interpretation of the data can be done using this European Prestandard. The `EXTERNAL` data type can include identifiers that identify what kind of data is included. The identities used can either be based on bilateral agreements or defined using global `OBJECT IDENTIFIERS`. This European Prestandard does not define any identifiers for this data type `EXTERNAL`.

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## Annex A (informative)

### Conceptual Model

The basis for the interface specification defined in this European Prestandard is a conceptual model which defines the entities present in a generic payment system along with the relations existing between these entities.

This model was developed to fulfil the following goals:

- a) comply with the scope of the European Prestandard;
- b) remain valid in a great variety of situations, ranging from simple local transport systems involving only one service and one organisation to the most complex systems operating on a higher (e.g. pan-European) level and supporting many types of (chained) services, many service providers, many collection agents, many issuers and many clearing operators;
- c) support different organisational models (subsidiarity principle);
- d) retain compatibility with the models used in the financial world.

The flexible yet powerful conceptual model presented in Figure A.1 achieves these goals through the use of generic abstract entities instead of referencing real-world organisations. The transport world is characterised by a great diversity of business and organisational arrangements — in both existing and future systems — and only by relying on generic abstract entities can different types of organisational arrangements be expressed using the same generic model.

**The entities identified and defined in the conceptual model constitute generic abstract entities and not organisations.**

The main consequences of this approach are:

- a) the conceptual model does not imply or require that there should always be a separate organisation for each abstract entity in every real-world system. Depending on the particular business arrangements and resulting organisational models, the generic abstract entities Clearing Operator and Collection Agent may have direct counterparts in the real-world;
- b) the conceptual model does not imply any particular scheme as to where and how long financial value (i.e. float associated with prepaid methods) is being held;
- c) as an entity rather than a functional model, the conceptual model is the only model able to fully support the transport world while being highly compatible with the models used in the financial world (by the banking industry and the Intersector Electronic Purse).

The conceptual model presented in Figure A.1 defines the following generic abstract entities, which compose the payment system and their relationships:

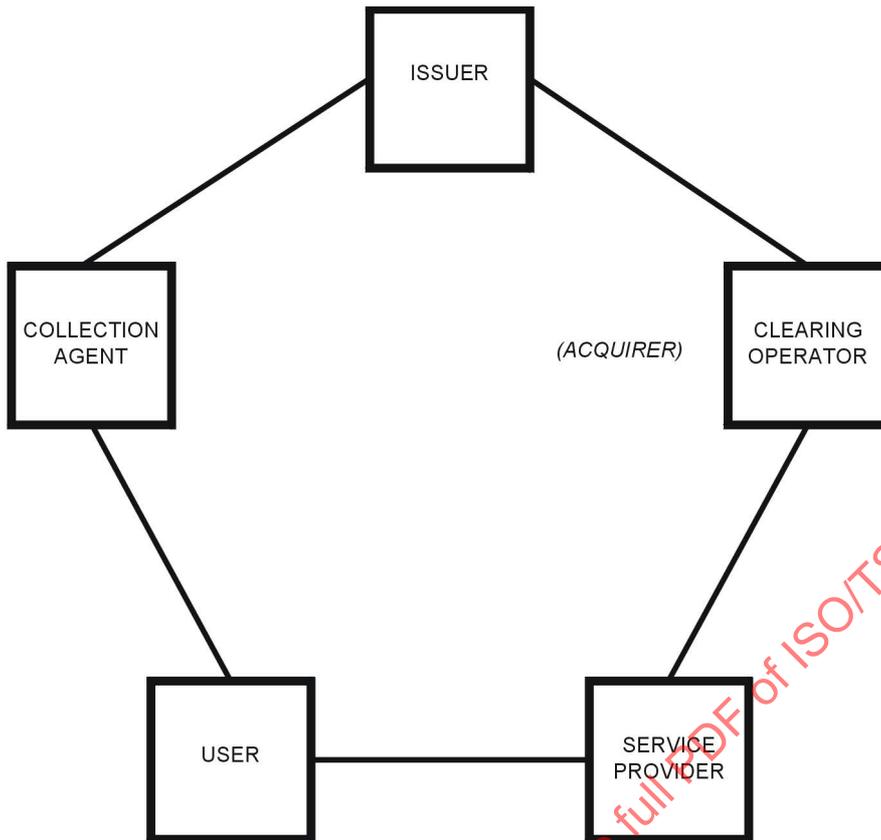


Figure A.1 - Conceptual model

This conceptual model combines the payment system models of the financial world and the payment systems models of the transport world. It supports both pre-payment and post-payment modes.

NOTE 1 The entities described in the model constitute generic abstract entities that can be mapped or combined into real-world organisations (see annex B).

NOTE 2 The interfaces primarily covered by this European Prestandard are those shown with continuous lines. However, in some cases exchange of information as shown with the dotted lines would also find this European Prestandard being applicable.

prENV ISO 17573 Road Transport and Traffic Telematics - Electronic Fee Collection - System architecture for vehicle related Transport services gives a more comprehensive description on how the generic payment system model can be applied.

## Annex B (informative)

### Relation between Conceptual and Organisational Models

This annex provides examples of the mapping of generic abstract entities into real-world organisations

In the present political and economical context in Europe, it does not seem likely or even possible that a single organisational structure satisfies the different contractual and economical requirements of every transport related EFC system. The subsidiarity principle — which states that responsibilities should be left at the level where they are managed— requires that the model selected should not impose unacceptable limits on the kind of contractual and organisational arrangements possible between operators within the payment system or between payment systems.

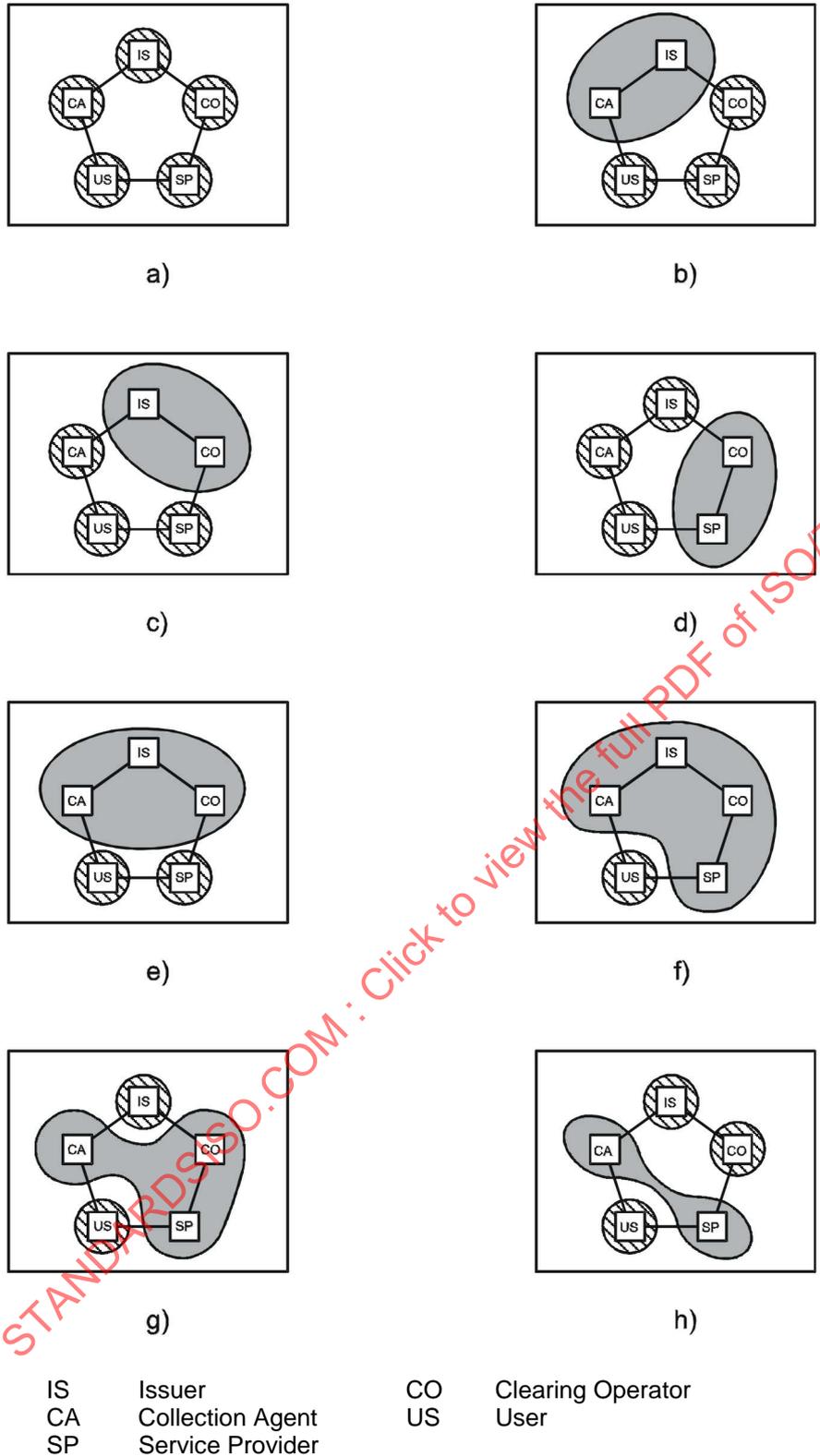
In order to remain valid in a wide range of situations the conceptual model describes a generic payment system using the complete set of generic abstract entities whereas real-world systems are built and operated by real — not virtual — organisations. In addition, not all payment systems require a Clearing Operator or a Collection Agent.

The correspondence between the conceptual model and a particular organisational model used e.g. to describe an existing system — is achieved by mapping the generic abstract entities into the real-world organisations present in the system. This approach permits to support equally well a wide range of organisational models by clearly disconnecting the technical issues related to the interfaces from the business and financial arrangements.

This mapping means that the functions associated with the generic abstract entities of the conceptual model can be combined in many different ways to reflect the contractual and technical arrangements between the organisations involved in the payment system. This in effect means that the functions of one or several generic abstract entities can be combined and assumed by one organisation, e.g. an organisation which combines the functions associated with the Issuer and the Clearing Operator.

Those possible combinations range from the situation where there is a separate organisation for each generic abstract entity e.g. one company issues the physical device, another issues the payment means, another supplies the service, etc., to the situation where all generic abstract entities, except the user, are combined and their functions assumed by one organisation.

Figure B.1 shows some examples on different combinations. To simplify the figure the Trusted Third Party and the Enforcement Operator are not shown. The Enforcement operator is very often the Service Provider while the Trusted Third Party often is an external company or authority responsible for the security including the security key management. In that respect the Trusted Third Party is seen as an entity on an abstract level above the 5 entities shown in Figure B.1.



**Figure B.1 - Examples of mapping of generic abstract entities into real-world organisations**

Figure B.1a) shows a situation where there is a separate organisation for each generic abstract entity which is not the User. Each separate organisation assumes the functions of its generic abstract entity counterpart. The Service Provider is responsible only for supplying the service and accepting the payment means.

Figure B.1b) shows a situation where one organisation combines and undertakes the functions associated with the Collection Agent and the Issuer. The Service Provider is responsible only for supplying the service and accepting the payment means.

Figure B.1c) shows a situation where one organisation combines and undertakes the functions associated with the Issuer and the Clearing Operator. In such case there is no need for a Clearing operator and only its functions remain. The Issuer processes its own transactions. The Service Provider is responsible only for supplying the service and accepting the payment means.

Figure B.1d) shows a situation where one organisation combines and undertakes the functions associated with the Clearing Operator and Service Provider. An example of this in the real world would be where the Service Provider operates its own clearing function to send data to the relevant payment means Issuer.

Figure B.1e) shows a situation where one organisation combines and undertakes the functions associated with the Issuer, Clearing Operator and Collection Agent. In such case there is no need for a Clearing operator and only its functions remain. This organisation has complete control over the payment means. The Service Provider is responsible only for supplying the service and accepting the payment means.

Figure B.1f) shows a situation where all functions of the payment system are combined and operated by one entity. This would be most common in a single service single Service Provider environment. This is a description of a closed payment system.

Figure B.1g) shows a situation where one organisation combines and undertakes the functions associated with the Collection Agent, Clearing Operator and Service Provider functions. In such case there is no need for a Clearing operator and only its functions remain. An example of this would be where a multi-service payment means i.e. a city card is accepted for payment by a road toll operator. The road toll company accepts the payment means and also has the facility to re-load the User's medium.

Figure B.1h) shows a situation where one organisation combines and undertakes the functions associated with the Collection Agent and the Service Provider. An example of this can be a public transport company that operates a transport service and has a network of ticket agents.

Figure B.2 gives an illustration of how individual payment systems can inter-communicate to form a higher (e.g. pan-European) level integrated payment system. Trusted Third Parties and Enforcement operators are not shown.

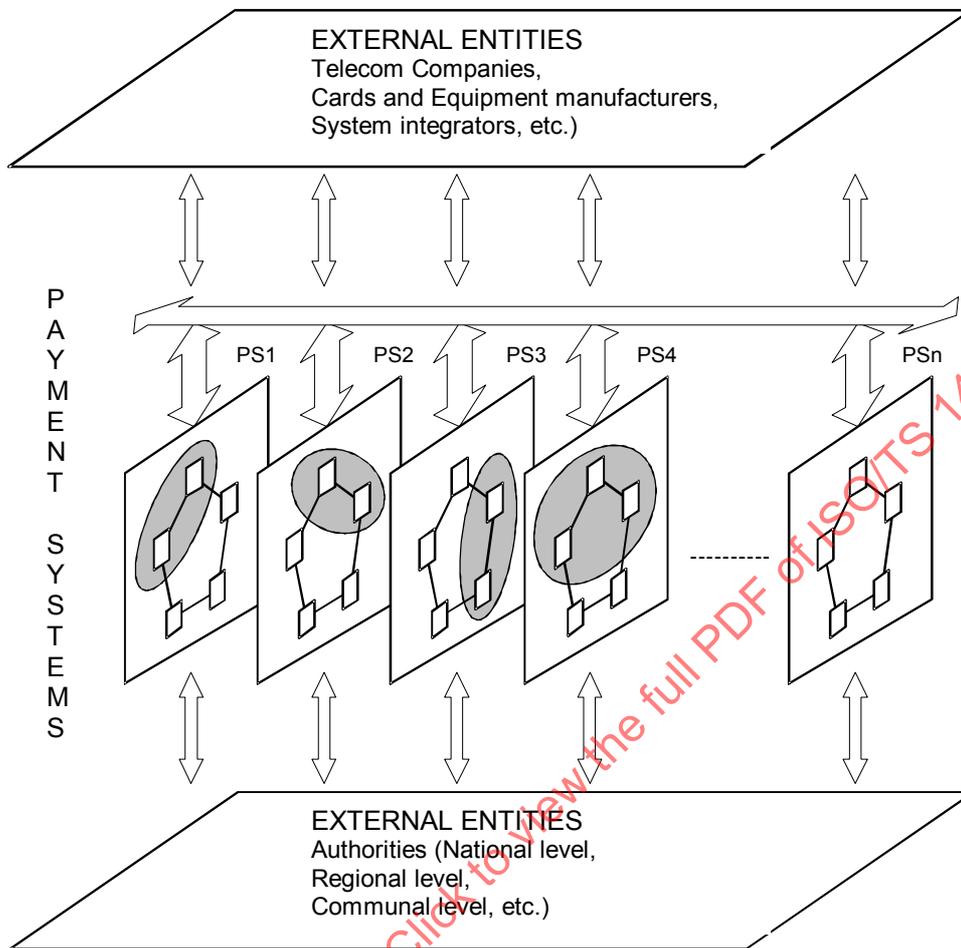


Figure B.2 - Interoperable payment system model

Figure B.2 shows a situation in which individual payment systems, described using the conceptual model, inter-operate. The diagram shows that the payment systems may be in contact with various external entities. These external entities may provide the communication network or be a local authority which provides the licence to operate. The model does not imply that each payment system can only communicate with other payment systems through Issuers or Clearing Operators but shows the concept of individual payment systems communicating on a higher (e.g. pan-European) level. The flexible nature of this European Prerequisite allows for direct communications between operators in different payment systems.

## Annex C (informative)

### Message frame format

#### C.1 Introduction

The message Frame contains the core data called Protocol Data Unit (PDU). Within the description of the message frame there is a choice between a number of different protocol data units. These PDU's can be of the following type:

- EFC related PDU (as described in this European Prestandard;
- any other PDU that is defined externally.

NOTE External PDUs can include: ISO 8583 PDU, CEN/TC224 PDU, EDIFACT PDU etc.

The Message Frame for the EFC related PDU contains the following elements:

- a) Message Class;
- b) Message Type;
- c) Sender ID;
- d) Receiver ID;
- e) Message ID;
- f) Message Body.

These elements are described further in C.2 to C.7.

#### C.2 Message class

The Message Class defines the purpose of a message. All messages belong to one of six different message classes. The different Message Classes defined in this European Prestandard are:

##### C.2.1

##### **Request**

Request is a class of message in which the sender requests some action and/or some information from the receiver. The request could for example be a request for a transaction approval or a request for reconciliation totals

##### C.2.2

##### **Request Response**

Request Response is a class of message that is sent in response to a request message. The response should be sent when the requested action is performed and/or when the requested information is available. The response contains the result of the action or the requested information

### C.2.3

#### Advice

Advice is a class of message that contains information that is vital for the proper function of the system. This could be, e.g. a status list or key management data

### C.2.4

#### Advice Response

Advice Response is a class of message that is sent in response to an advice message. The response does not carry any requested data, but is merely a reply that indicates whether the advice was or is going to be followed or not

### C.2.5

#### Notification

Notification is a class of message in which the sender informs the receiver of some action the sender or some other party has performed. This could for example be information about a report that has been sent to the authorities

### C.2.6

#### Notification Acknowledgement

Notification Acknowledgement is a class of message that can be sent in response to a notification message

## C.3 Message type

The Message Type is the basic selection between different types of messages.

The various data objects which are needed to carry out the payment system functions are sent through the interface grouped according to broad message types. The different Message Types defined in this European Prestandard are:

### C.3.1

#### Services List

this message type is used by the sender to send a list of available services.

EXAMPLE This message type could be used by the Issuer to inform the Collection Agent of the possible services available to the user. The Collection Agent may need such information to create the customers contract, e.g. in parking, public transport and tolling.

### C.3.2

#### Fare Products List

this message type is used by the sender to inform the receiver of the different fare products that are available

EXAMPLE This message type could be used by the Issuer to inform the Collection Agent of the range of service products that the user can purchase and the price to be charged for these fare products, e.g. a monthly bus ticket.

### C.3.3

#### Customer Details

this message type is used to send specific customer/user data

EXAMPLE 1 This message type can be used to send messages from the Collection Agent to the Issuer to inform the Issuer of the details of the contract with the customer. The message may then include details on the user's age, user profile, etc.

EXAMPLE 2 This message type can also be used by the Issuer to send information to the Clearing Operator that effects the clearing process. This information could include the amount of discount to be applied to the customer's transaction or the amount to be deducted in the case of chained services.

**C.3.4****Apportionment Rules**

this message type is used to inform the receiver of the message what kind of apportionment rules apply

EXAMPLE 1 This message type can be used by the Issuer to inform the Collection Agent of the rules that apply when forwarding payment to the Issuer. Details include the amount of commission that the agent is entitled to and can also include the proportion of payment to be made.

EXAMPLE 2 The message type can also be used to inform the Clearing Operator of the apportionment rules that apply when operating the clearing process. These may include the discounts to be applied in the case of chained services.

**C.3.5****Reconciliation Totals**

this message type is used to send transaction totals (i.e. not individual transactions) between operators

EXAMPLE This message type can be used for requesting totals, e.g. a Clearing Operator requesting totals from a Service Provider. The response on this latter request then includes the totals.

**C.3.6****Authorisation**

this message type is used to obtain on-line authorisation from the Issuer for a particular transaction

**C.3.7****Transaction**

this message type is used to carry the transaction data

EXAMPLE This message type can contain transactions relating to details of sales of a Collection Agent or transactions from a Service Provider to a Clearing Operator. In all situations, the messages can include transport specific details from a transaction.

**C.3.8****Report Sent**

this message type is used by the sender to inform the receiver that a report has been sent to an external authority

**C.3.9****Key Management**

this message type is used to send keys or other security related information

EXAMPLE It can be used by the Issuer to send new public keys to the Clearing Operator or to inform him of a different version of cryptographic algorithm being implemented.

**C.3.10****Status List**

this message type is used to send out information regarding the status of a User, Service Provider or other operator in the system. The class of the message (Request, Advice and Notification) informs the receiver of the message on what to do with the status list

EXAMPLE The objects that are included to be rejected (status listed) on the status list need not be only payment means, but a status list from an Issuer to a Clearing Operator can also include black listed Service Providers, i.e. transactions are no longer to be accepted from the Service Provider.

**C.3.11****Equipment Status**

this message type is used by the sender to send and/or request information on equipment status

EXAMPLE 1 The messages then include the status of the equipment as active, on test, out of service.

EXAMPLE 2 It can also be used to send certain control totals to the Clearing Operator i.e. transaction counters on the equipment.

### C.3.12

#### Event Exception

this message type is used to transfer information related to the procedures taken/to be taken to ensure transaction completion in the event of irregularities or fraud

EXAMPLE It can be used to send the data regarding the event to be enforced. This could include a video picture of the event.

### C.3.13

#### Payment Method Acceptance

this message type is used to send out information by the Issuer on rules and supplementary information on acceptance of a specific payment method, e.g. currency conversion, maximum values, required logging etc.

### C.3.14

#### Undefined Message Type

This message type is used to indicate that the message type is undefined and reserved for future use.

## C.4 Sender ID

The identity of the sender is defined as being either a simple type or complex type. The simple type of identifier identifies the sender as the type of abstract entity (any operator). The complex identifier shall be unique within the payment system.

EXAMPLE The sender ID number can be defined in accordance with X.501 or ISO 7812 or other numbering schemes.

## C.5 Receiver ID

The identity of the receiver is defined as being either a simple type or complex type. The simple type of identifier identifies the receiver as the type of entity (any operator). The complex identifier shall be unique within the payment system.

EXAMPLE The receiver ID number can be defined in accordance with X.501 or ISO 7812 or other numbering schemes.

NOTE The sender and receiver ID do not include or apply to the entity User.

## C.6 Message ID

The message identifier, together with the sender and receiver identities, identifies an actual message. The sender determines a unique identifier for the message. If the receiver of the message replies, the reply should contain the same message identifier.

By using this message identifier a response to a message is always uniquely linked to the original message.

## C.7 Message Body

The Message Body is a sequence of data objects.

## Annex D (informative)

### Protocol Data Unit

#### D.1 General

The EFCrelated-PDU introduced in clause 7, has a data structure LocallySecuredEFCDData with the following definition:

```
LocallySecuredEFCDData ::=
  IMPLICIT SEQUENCE {
    messageClass
      MessageClass OPTIONAL,
    messageType
      MessageType OPTIONAL,
    senderID
      SenderAndReceiverID OPTIONAL,
    receiverID
      SenderAndReceiverID OPTIONAL,
    messageID
      MessageID OPTIONAL,
    messageBody
      MessageBody
  }
```

#### D.2 MessageClass

All messages belong to one of six different message classes.

```
MessageClass ::=
  ENUMERATED {
    Request (0),
    RequestResponse (1),
    Advice (2),
    AdviceResponse (3),
    Notification (4),
    NotificationAcknowledgment (5)
  }
```

#### D.3 MessageType

##### D.3.1 General

The message type is the basic selection between different types of messages.

```
MessageType ::=
  ENUMERATED {
    ServicesList (1),
    FareProductsList (2),
    CustomerDetails (3),
    ApportionmentRules (4),
    ReconciliationTotals (5),
    Authorisation (6),
  }
```

```

    Payment (7),
    ReportSent (8),
    KeyManagement (9),
    StatusList (10),
    EquipmentStatus (11),
    EventException (12),
    PaymentMethodAcceptance (13),
    PrivatUse (14),
    Undefined Message Type (15),
    Undefined Message Type (16),
    Undefined Message Type (17),
    Undefined Message Type (18),
    Undefined Message Type (19)
}

```

### D.3.2 Payment

The information object `Payment` describes a payment within a transaction. It is a choice between different payment types.

```

Payment ::=
    SEQUENCE {
        paymentType
            OBJECT IDENTIFIER,
        paymentContent
            ANY
            DEFINED BY paymentType
    }

```

`paymentType` is an object identifier that uniquely identifies the subsequent object. This could be an identifier that uniquely identifies the subsequent object. This could be any unique identifier defined in other standards or agreed upon between operators.

The `paymentContent` is the information object associated with `paymentType`. Two `paymentContent` objects are defined by this European Prestandard / ISO Technical Standard.

#### 1) SimpleAccountPayment

The `SimpleAccountPayment` object is used when a minimum of data is required. This could be for example a payment transaction where all other type of data is implicit or held at a central account.

```

SimpleAccountPayment ::=
    IMPLICIT SEQUENCE {
        accountNumber
            AccountNumber,
        transactionAmount
            Amount,
        dateLocalTransaction
            NumericString
    }

```

The `accountNumber` is a number identifying the transaction. Its interpretation depends on the payment means used, i.e. it could be a prepaid card number or a bank account number.