INTERNATIONAL STANDARD

ISO
7001

Graphical symbols — Public information symbols

AMENDMENT 3

Symboles graphiques — Symboles destinés à l'information du public

AMENDEMENT 3

Foreword

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For an explanation on the meaning of ISO specific terms and expressions related to conformity assessment, as well as information about ISO's adherence to the WTO principles in the Technical Barriers to Trade (TBT) see the following URL: Foreword - Supplementary information

The committee responsible for this document is ISO/TC 145, *Graphical symbols*, Subcommittee SC 1, *Public information symbols*.
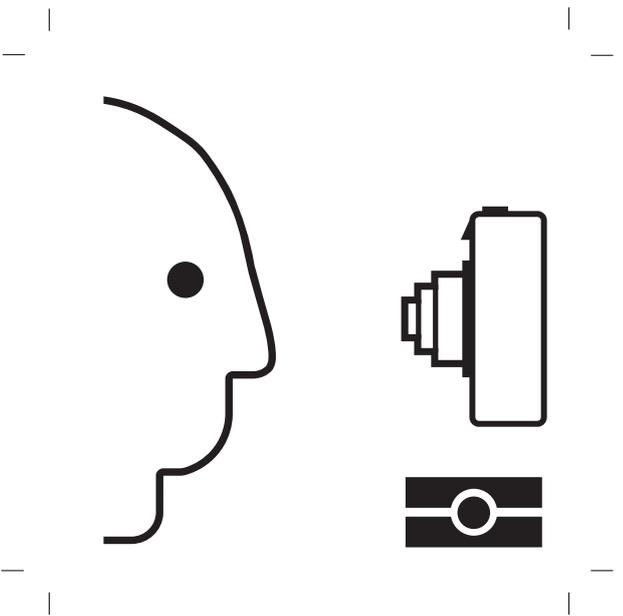
Graphical symbols — Public information symbols

AMENDMENT 3

Add the following public information symbols to the alphabetical summary in Table 1 and to the summary of all symbols in Tables 2 and 7:
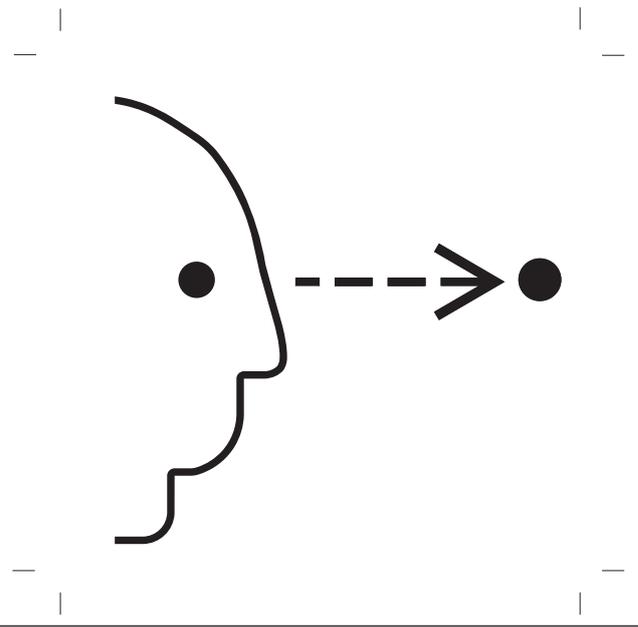
— PI BP 009: Biometric facial recognition facility

— PI BP 010: Look to a point

— PI BP 011: Manual passport control

— PI BP 012: Move hair

— PI BP 013: Open passport and place on scanning device

— PI BP 014: Do not smile

— PI BP 015: No headwear

— PI BP 016: Wait

— PI BP 017: No sunglasses

— PI BP 018: Single person

— PI BP 019: Proceed forward

— PI CF 019: Shoeshine

— PI CF 020: Snack machine

— PI PF 037: Library

— PI PF 072: Loop for the hearing impaired

— PI PF 073: Priority facilities for obese people

— PI TF 029: Rental bicycle

— PI TF 031: Quarantine

— PI TF 032: Quarantine, animal

— PI TF 033: Quarantine, people

— PI TF 034: Quarantine, plant

— PI TF 036: Self-contained camper van

— PI TF 038: Animal transportation

— PI TF 039: Bus disembarkation

— PI TF 040: Bus embarkation

— PI TF 041: Priority seats for obese people

PI BP 009: Biometric facial recognition facility

	Reference no.
	ISO 7001 – PI BP 009
	Meaning
	Biometric facial recognition facility
	Function
	To indicate the location of a biometric facial recognition facility.
	Image content
	A human head in outline (profile/side view), right facing to a "still" image camera. A biometric symbol is present in the lower right corner.

Human behaviour that is intended to be caused after understanding the public information symbol's meaning

Finding the biometric facial recognition facility.

Need

To aid persons using biometric, electronic passport systems.

Related meanings

PI PB 010, 011, 012, 013, 014, 015, 016, 017, 018 and 019.

Field of application

Public facilities, transport facilities, tourism, culture and heritage.

Context of use

This symbol appears in airports, sea ports and international rail stations. You might find it on a direction sign, door, wall or adjacent to a biometric, electronic passports station.

Intended user population

General population.

Additional information

Test data obtained according to ISO 9186-1 are not available from more than one country. Findings from national testing, however, showed that in one country the symbol exceeded the criteria of acceptability. It is recommended that this symbol is accompanied by text to increase comprehension.

PI BP 010: Look to a point

	Reference no.
	ISO 7001 – PI BP 010
	Meaning
	Look to a point
	Function
	To instruct a person to look directly at a camera (which may not be visible) for facial recognition and comparison with a pre-recorded image.
	Image content
	A human head in outline (profile/side view), right facing. A horizontal, rightward direction arrow with dotted shaft points to a small, filled circle.

Human behaviour that is intended to be caused after understanding the public information symbol's meaning

The person should look at an indicated point.

Need

To aid persons using biometric, electronic passport systems.

Related meanings

PI PB 009, 011, 012, 013, 014, 015, 016, 017, 018 and 019.

Field of application

Public facilities, transport facilities, tourism, culture and heritage.

Context of use

This symbol appears in airports, sea ports and international rail stations. You might find it on an electronic passport (ePassport) station (eGate/SmartGate).

Intended user population

General population.

Additional information

Test data obtained according to ISO 9186-1 are not available from more than one country. Findings from national testing, however, showed that in one country the symbol exceeded the criteria of acceptability. It is recommended that this symbol is accompanied by text to increase comprehension.

PI BP 011: Manual passport control

	Reference no. **ISO 7001 – PI BP 011**
	Meaning **Manual passport control**
	Function To instruct a person to go to manual passport control (the electronic passport system having been unsuccessful).
	Image content On the upper left, a partially open passport with the biometric symbol on the cover. On the upper right, the torso, arms and head of a uniformed official. In the centre, a horizontal bar representing a counter. On the lower left (below the counter), a rightward pointing arrow.

Human behaviour that is intended to be caused after understanding the public information symbol's meaning

The person should go directly to the attended passport control station.

Need

To aid persons using biometric, electronic passport systems.

Related meanings

PI PB 009, 010, 012, 013, 014, 015, 016, 017, 018 and 019.

Field of application

Public facilities, transport facilities, tourism, culture and heritage.

Context of use

This symbol appears in airports, sea ports and international rail stations. You might find it on an electronic passport (ePassport) station (eGate/SmartGate).

Intended user population

General population.

Additional information

Test data obtained according to ISO 9186-1 are not available from more than one country. Findings from national testing, however, showed that in one country the symbol exceeded the criteria of acceptability. It is recommended that this symbol is accompanied by text to increase comprehension.
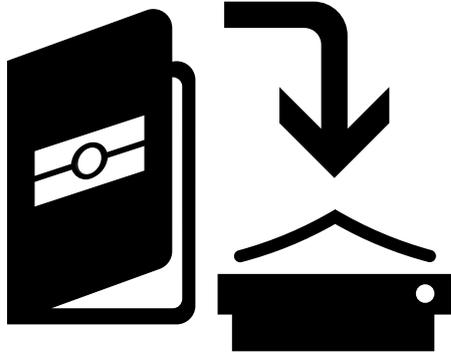
The arrow may be orientated to the left if the manual passport control is in that direction.

PI BP 012: Move hair

	Reference no. **ISO 7001 – PI BP 012**
	Meaning **Move hair**
	Function To instruct a person to move hair away from their face and eyes for photographic imaging.
	Image content A frontal, outline view of a human head with black hair and a fringe. The persons left eye and mouth are visible. An arrow with a long, curved shaft moves from the centre of the face to the top left of the symbol on top of the hair.

Human behaviour that is intended to be caused after understanding the public information symbol's meaning

The person should move any hair over the face away from the eyes and upper face.

Need

To aid persons using biometric, electronic passport systems.

Related meanings

PI PB 009, 010, 011, 013, 014, 015, 016, 017, 018 and 019.

Field of application

Public facilities, transport facilities, tourism, culture and heritage.

Context of use

This symbol appears in airports, sea ports and international rail stations. You might find it on an electronic passport (ePassport) station (eGate/SmartGate).

Intended user population

General population.

Additional information

Test data obtained according to ISO 9186-1 are not available from more than one country. Findings from national testing, however, showed that in one country the symbol exceeded the criteria of acceptability. It is recommended that this symbol is accompanied by text to increase comprehension.

PI BP 013: Open passport and place on scanning device

	Reference no.
	ISO 7001 – PI BP 013
	Meaning
	Open passport and place on scanning device
	Function
	To instruct a person to open their electronic passport and place it face-down on a scanning device.
	Image content
	On the left, a partially open passport with the biometric symbol on the cover. On the upper right, a downward pointing arrow with a curved shaft to a scanning device (lower right) on which an open passport is placed.

Human behaviour that is intended to be caused after understanding the public information symbol's meaning

The person should open their electronic passport and place it face down on the scanning device.

Need

To aid persons using biometric, electronic passport systems.

Related meanings

PI PB 009, 010, 011, 012, 014, 015, 016, 017, 018 and 019.

Field of application

Public facilities, transport facilities, tourism, culture and heritage.

Context of use

This symbol appears in airports, sea ports and international rail stations. You might find it on an electronic passport (ePassport) station (eGate/SmartGate).

Intended user population

General population.

Additional information

Test data obtained according to ISO 9186-1 are not available from more than one country. Findings from national testing, however, showed that in one country the symbol exceeded the criteria of acceptability. It is recommended that this symbol is accompanied by text to increase comprehension.

PI BP 014: Do not smile

	Reference no. **ISO 7001 – PI BP 014**
	Meaning **Do not smile**
	Function To instruct a person not to smile and to remain "straight faced" for photographic imaging.
	Image content A frontal, outline view of a human head with a curved "smiling" mouth. Over the mouth only is a red, negation cross.

Human behaviour that is intended to be caused after understanding the public information symbol's meaning

The person should not smile (or talk).

Need

To aid persons using biometric, electronic passport systems.

Related meanings

PI PB 009, 010, 011, 012, 013, 015, 016, 017, 018 and 019.

Field of application

Public facilities, transport facilities, tourism, culture and heritage.

Context of use

This symbol appears in airports, sea ports and international rail stations. You might find it on an electronic passport (ePassport) station (eGate/SmartGate).

Intended user population

General population.

Additional information

Test data obtained according to ISO 9186-1 are not available from more than one country. Findings from national testing, however, showed that in one country the symbol exceeded the criteria of acceptability. It is recommended that this symbol is accompanied by text to increase comprehension.

PI BP 015: No headwear

	Reference no. **ISO 7001 – PI BP 015**
	Meaning **No headwear**
	Function To instruct persons to remove their headwear for photographic imaging.
	Image content A black, "trilby" style hat with the front slightly raised to reveal the inside, over which a red, diagonal, negation bar is superimposed.

Human behaviour that is intended to be caused after understanding the public information symbol's meaning

The person should remove any hats or headwear.

Need

To aid persons using biometric, electronic passport systems.

Related meanings

PI PB 009, 010, 011, 012, 013, 014, 016, 017, 018 and 019.

Field of application

Public facilities, transport facilities, tourism, culture and heritage.

Context of use

This symbol appears in airports, sea ports and international rail stations. You might find it on an electronic passport (ePassport) station (eGate/SmartGate).

Intended user population

General population.

Additional information

Test data obtained according to ISO 9186-1 are not available from more than one country. Findings from national testing, however, showed that in one country the symbol exceeded the criteria of acceptability. It is recommended that this symbol is accompanied by text to increase comprehension.

PI BP 016: Wait

	Reference no.
	ISO 7001 – PI BP 016

Meaning
Wait

Function
To instruct persons to wait while the biometric identity system is processing their information.

Image content
An "hourglass".

Human behaviour that is intended to be caused after understanding the public information symbol's meaning

The person should wait and be patient.

Need

To aid persons using biometric, electronic passport systems.

Related meanings

PI PB 009, 010, 011, 012, 013, 014, 015, 017, 018 and 019.

Field of application

Public facilities, transport facilities, tourism, culture and heritage.

Context of use

This symbol appears in airports, sea ports and international rail stations. You might find it on an electronic passport (ePassport) station (eGate/SmartGate).

Intended user population

General population.

Additional information

Test data obtained according to ISO 9186-1 are not available from more than one country. Findings from national testing, however, showed that in one country the symbol exceeded the criteria of acceptability. It is recommended that this symbol is accompanied by text to increase comprehension.

PI BP 017: No sunglasses

	Reference no.
	ISO 7001 – PI BP 017
	Meaning
	No sunglasses
	Function
	To instruct persons to remove sunglasses for photographic imaging.
	Image content
	Front view of a pair of dark sunglasses, superimposed with a red, diagonal, negation bar.

Human behaviour that is intended to be caused after understanding the public information symbol's meaning

The person should remove their sunglasses.

Need

To aid persons using biometric, electronic passport systems.

Related meanings

PI PB 009, 010, 011, 012, 013, 014, 015, 016, 018 and 019.

Field of application

Public facilities, transport facilities, tourism, culture and heritage.

Context of use

This symbol appears in airports, sea ports and international rail stations. You might find it on an electronic passport (ePassport) station (eGate/SmartGate).

Intended user population

General population.

Additional information

Test data obtained according to ISO 9186-1 are not available from more than one country. Findings from national testing, however, showed that in one country the symbol exceeded the criteria of acceptability. It is recommended that this symbol is accompanied by text to increase comprehension.

PI BP 018: Single person

	Reference no.
	ISO 7001 – PI BP 018
	Meaning
	Single person
	Function
	To instruct persons to enter the facility one at a time.
	Image content
	Three, forward-facing, upright human forms, side by side. The left-most one is larger than the remaining two. The two smaller human forms are superimposed with a red negation cross.

Human behaviour that is intended to be caused after understanding the public information symbol's meaning

Persons should enter the facility one at a time.

Need

To aid persons using biometric, electronic passport systems.

Related meanings

PI PB 009, 010, 011, 012, 013, 014, 015, 016, 017 and 019.

Field of application

Public facilities, transport facilities, tourism, culture and heritage.

Context of use

This symbol appears in airports, sea ports and international rail stations. You might find it on an electronic passport (ePassport) station (eGate/SmartGate).

Intended user population

General population.

Additional information

Test data obtained according to ISO 9186-1 are not available from more than one country. Findings from national testing, however, showed that in one country the symbol exceeded the criteria of acceptability. It is recommended that this symbol is accompanied by text to increase comprehension.

PI BP 019: Proceed forward

	Reference no.
	ISO 7001 – PI BP 019
	Meaning
	Proceed forward
	Function
	To instruct persons to move forward.
	Image content
	On the left, a human figure walking towards the right. On the lower right, an arrow pointing upward to the right.

Human behaviour that is intended to be caused after understanding the public information symbol's meaning

The person should proceed forward (exit) on successfully completing the facial recognition process.

Need

To aid persons using biometric, electronic passport systems.

Related meanings

PI PB 009, 010, 011, 012, 013, 014, 015, 016, 017 and 018.

Field of application

Public facilities, transport facilities, tourism, culture and heritage.

Context of use

This symbol appears in airports, sea ports and international rail stations. You might find it on an electronic passport (ePassport) station (eGate/SmartGate).

Intended user population

General population.

Additional information

Test data obtained according to ISO 9186-1 are not available from more than one country. Findings from national testing, however, showed that in one country the symbol exceeded the criteria of acceptability. It is recommended that this symbol is accompanied by text to increase comprehension.
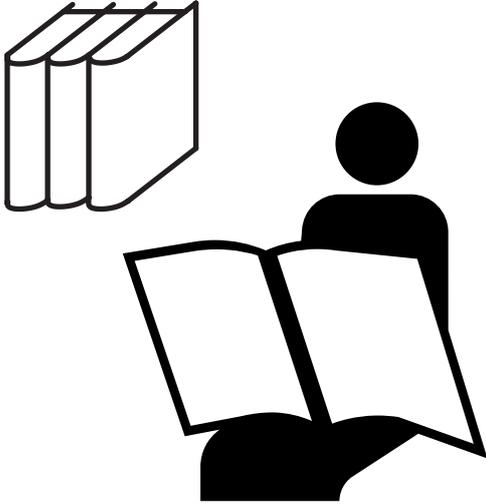
PI CF 019: Shoeshine

	Reference no.
	ISO 7001 – PI CF 019
	Meaning
	Shoeshine
	Function
	To indicate the location of shoeshine facilities.
	Image content
	Side view of shoe and shoe brush.

Human behaviour that is intended to be caused after understanding the public information symbol's meaning

Finding the location of shoeshine facilities.

Need

To help people find a shoeshine facilities.

Related meanings

—

Field of application

Public facilities, transport facilities, commercial facilities.

Context of use

This symbol appears in public places such as shopping malls, airports and bus or railway stations. You might find it on information boards, signs near the corresponding facility and guidebooks.

Intended user population

General population.

Additional information

Test data obtained according to ISO 9186-1 are available from more than one country. Findings from testing showed that the symbol exceeded the criteria of acceptability. Although not required, accompanying text may be used to increase comprehension.
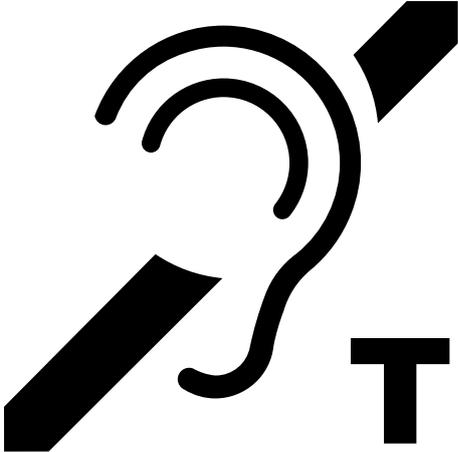
PI CF 020: Snack machine

	Reference no.
	ISO 7001 – PI CF 020
100 (symbol image: bottle, snack bag, and a circle with number inserted into a slot at an angle)	**Meaning**
	Snack machine
	Function
	To indicate the location of snack machines.
	Image content
	A bottle, snack bag, and a circle with a number inserted into a slot at a 40° angle.

Human behaviour that is intended to be caused after understanding the public information symbol's meaning

Finding the location of snack machines.

Need

To help people find a snack machine.

Related meanings

—

Field of application

Public facilities.

Context of use

This symbol appears in public places such as shopping malls, airports and bus or railway stations. You might find it on information boards, signs near the corresponding facility and guidebooks.

Intended user population

General population.

Additional information

Test data obtained according to ISO 9186-1 are not available. Consequently, it is recommended that this symbol is accompanied by text to increase comprehension.

PI PF 037: Library

	Reference no.
	ISO 7001 – PI PF 037
	Meaning
	Library
	Function
	Indicates the location of a facility where the public can borrow books.
	Image content
	Outline of three books together. Seated human figure with the outline of an open publication.

Human behaviour that is intended to be caused after understanding the public information symbol's meaning

Finding the location of a facility where the public can borrow books.

Need

When information is needed about the location of a building or premises where the public can borrow books.

Related meanings

—

Field of application

Public facilities.

Context of use

This information appears on information boards or in guidebooks, on a sign or a door.

Intended user population

General population.

Additional information

Test data obtained according to ISO 9186-1 are not available. Consequently, it is recommended that this symbol is accompanied by text to increase comprehension.
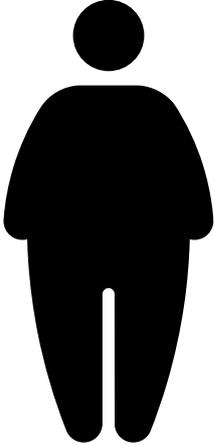
PI PF 072: Loop for the hearing impaired

	Reference no.
	ISO 7001 – PI PF 072
	Meaning
	Loop for the hearing impaired
	Function
	To show the location of a loop for the hearing impaired.
	Image content
	An ear partially blocked by a cross bar, with a letter T at the bottom right.

Human behaviour that is intended to be caused after understanding the public information symbol's meaning

Finding a loop for the hearing impaired.

Need

To aid hearing impaired people.

Related meanings

Hearing impaired (PI PF 048).

Field of application

Public facilities, transport facilities, tourism, culture and heritage, commercial facilities, behaviour of the public (excluding public safety).

Context of use

This symbol appears in public places such as train stations, lifts, museums, post offices, theatres and churches.

Intended user population

Members of the general public needing special facilities, i.e. hearing impaired people.

Additional information

Test data obtained according to ISO 9186-1 are not available. Consequently, it is recommended that this symbol is accompanied by text to increase comprehension.

PI PF 073: Priority facilities for obese people

	Reference no. ISO 7001 – PI PF 073
	Meaning **Priority facilities for obese people**
	Function To indicate priority facilities for obese people.
	Image content Frontal view of standing, obese human figure.

Human behaviour that is intended to be caused after understanding the public information symbol's meaning

Obese people are given priority to use the facility and other people should give way.

Need

Obese people may need to be given priority.

Related meanings

PI TF 022, 023, 024, 025, 026, 041; PI PF 055, 056, 057, 058 and 059.

Field of application

Public facilities, transport facilities.

Context of use

This symbol appears in public places such as shopping malls, airports and bus or railway stations. You might find it on information boards, signs near the corresponding facility and guidebooks.

Intended user population

Members of the general public needing special facilities, i.e. obese people.

Additional information

Test data obtained according to ISO 9186-1 are not available from more than one country. Findings from national testing, however, showed that in one country the symbol exceeded the criteria of acceptability. It is recommended that this symbol is accompanied by text to increase comprehension.

PI TF 029: Rental bicycle

	Reference no.
	ISO 7001 – PI TF 029
	Meaning
	Rental bicycle
	Function
	To indicate the presence of a facility providing rental or shared bicycles.
	Image content
	Side view of two bicycles with rear wheel covers, parked in trapezoid shaped racks and above them the outline of a hand holding a card.

Human behaviour that is intended to be caused after understanding the public information symbol's meaning

Finding a rental bicycle facility.

Need

To aid people who want to hire or return bicycles.

Related meanings

—

Field of application

Signs at stations and in towns, transport facilities

Context of use

—

Intended user population

General population.

Additional information

Test data obtained according to ISO 9186-1 are available from more than one country. Findings from testing showed that the symbol did not reach the criteria of acceptability. Consequently, it is recommended that this symbol is accompanied by text to increate comprehension.

PI TF 031: Quarantine

	Reference no.
	ISO 7001 – PI TF 031
	Meaning
	Quarantine
	Function
	To indicate the location of quarantine.
	Image content
	Human figure wearing a peaked cap with right arm extended. Underneath, a line with curved ends.

Human behaviour that is intended to be caused after understanding the public information symbol's meaning

Finding the location of quarantine.

Need

When information is needed about the location of quarantine.

Related meanings

PI TF 018, PI TF 032, PI TF 033, PI TF 034.

Field of application

Public facilities.

Context of use

—

Intended user population

General population.

Additional information

Test data obtained according to ISO 9186-1 are available from more than one country. Findings from testing showed that the symbol did not reach the criteria of acceptability. Consequently, it is recommended that this symbol is accompanied by text to increase comprehension.

PI TF 032: Quarantine, animal

	Reference no.
	ISO 7001 – PI TF 032
	Meaning
	Quarantine, animal
	Function
	To indicate the location of animal quarantine.
	Image content
	Human figure wearing a peaked cap with arm extended to a bird and a dog. Underneath, a line with curved ends.

Human behaviour that is intended to be caused after understanding the public information symbol's meaning

Finding the location of animal quarantine.

Need

When information is needed about the location of animal quarantine.

Related meanings

PI TF 018, PI TF 031, PI TF 033, PI TF 034.

Field of application

Public facilities.

Context of use

—

Intended user population

General population.

Additional information

Test data obtained according to ISO 9186-1 are available from more than one country. Findings from testing showed that the symbol did not reach the criteria of acceptability. Consequently, it is recommended that this symbol is accompanied by text to increate comprehension.

PI TF 033: Quarantine, people

	Reference no. ISO 7001 – PI TF 033
	Meaning **Quarantine, people**
	Function To indicate the location of people quarantine.
	Image content Human figure wearing a peaked cap with arm extended to a camera. Underneath, a line with curved ends.

Human behaviour that is intended to be caused after understanding the public information symbol's meaning

Finding the location of people quarantine.

Need

When information is needed about the location of people quarantine.

Related meanings

PI TF 018, PI TF 031, PI TF 032, PI TF 034.

Field of application

Public facilities.

Context of use

—

Intended user population

General population.

Additional information

Test data obtained according to ISO 9186-1 are available from more than one country. Findings from testing showed that the symbol did not reach the criteria of acceptability. Consequently, it is recommended that this symbol is accompanied by text to increate comprehension.