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ISO
20347

Third edition
2021-12

**Personal protective equipment —
Occupational footwear**

Équipement de protection individuelle — Chaussures de travail

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Reference number
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Foreword

ISO (the International Organization for Standardization) is a worldwide federation of national standards bodies (ISO member bodies). The work of preparing International Standards is normally carried out through ISO technical committees. Each member body interested in a subject for which a technical committee has been established has the right to be represented on that committee. International organizations, governmental and non-governmental, in liaison with ISO, also take part in the work. ISO collaborates closely with the International Electrotechnical Commission (IEC) on all matters of electrotechnical standardization.

The procedures used to develop this document and those intended for its further maintenance are described in the ISO/IEC Directives, Part 1. In particular the different approval criteria needed for the different types of ISO documents should be noted. This document was drafted in accordance with the editorial rules of the ISO/IEC Directives, Part 2 (see www.iso.org/directives).

Attention is drawn to the possibility that some of the elements of this document may be the subject of patent rights. ISO shall not be held responsible for identifying any or all such patent rights. Details of any patent rights identified during the development of the document will be in the Introduction and/or on the ISO list of patent declarations received (see www.iso.org/patents).

Any trade name used in this document is information given for the convenience of users and does not constitute an endorsement.

For an explanation on the voluntary nature of standards, the meaning of ISO specific terms and expressions related to conformity assessment, as well as information about ISO's adherence to the World Trade Organization (WTO) principles in the Technical Barriers to Trade (TBT) see the following URL: www.iso.org/iso/foreword.html.

ISO 20347 was prepared by the European Committee for Standardization (CEN) Technical Committee CEN/TC 161, *Foot and leg protectors*, in collaboration with Technical Committee ISO/TC 94, *Personal safety — Protective clothing and equipment*, Subcommittee SC 3, *Foot protection*, in accordance with the Agreement on technical cooperation between ISO and CEN (Vienna Agreement).

This third edition cancels and replaces the second edition (ISO 20347:2012), which has been technically revised. The main changes compared to the previous edition are as follows:

- revision of the terms and definitions in [Clause 3](#);
- [Figure 1](#) to [Figure 4](#) revised;
- [Tables 1, 2 and 3](#) revised;
- heel area defined ([5.2.3](#));
- requirement on slip resistance revised ([5.3.4](#) and [6.2.9](#)); marking “SRA, SRB and SRC” deleted; marking “SR” and “Ø” introduced;
- pH value and chromium VI tests added in [5.3.5](#); former separate clauses under upper, lining, tongue and insole/insock deleted;
- requirement for seam strength of hybrid footwear added ([5.3.6](#));
- requirement for upper materials not fulfilling WVP explained ([5.4.6](#));
- abrasion of insoles revised ([5.7.4](#));
- outsole requirements revised ([5.8](#));
- outsole thickness revised ([5.8.2.1](#));
- flexing resistance of outsole clarified ([5.8.5](#));

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- perforation resistant insert, depending on ISO 22568-3 and ISO 22568-4 exchanging EN 12568:2010;
- tolerance added ([6.2.3.1](#));
- former [Annex A](#) Hybrid Footwear included in the general text ([Table 2](#), [5.4.1.2](#));
- optional requirement on ankle protection clarified ([6.2.6](#));
- optional requirement for “SC” scuff caps added ([6.2.8](#));
- water penetration and absorption, symbol “WRU” deleted, symbol “WPA” introduced;
- optional requirement for “LG” Ladder grip of outsoles added ([6.4.3](#));
- marking revised ([Table 14](#) and 18);
- two new categories added, O6 and O7 ([Table 17](#));
- information on obsolescence date added ([8.5](#));
- [Annex A](#) with requirements for customized occupational footwear added;
- [Annex B](#) assessment of the footwear by the wearer added;
- [Annex C](#) Slip resistance added;
- requirement for electrically insulating footwear (EN 50321) deleted.

Any feedback or questions on this document should be directed to the user's national standards body. A complete listing of these bodies can be found at www.iso.org/members.html.

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Personal protective equipment — Occupational footwear

1 Scope

This document specifies basic and additional (optional) requirements for occupational footwear used for general purpose. It includes, for example, mechanical risks, slip resistance, thermal risks, ergonomic behaviour. It also specifies requirements for occupational footwear equipped with customized insoles, customized occupational footwear or individual manufactured customized occupational footwear. This standard does not cover the property of high visibility because of interaction with the clothing (e.g. trousers cover the footwear) and work area conditions (e.g. dirt, mud).

Special risks are covered by complementary job-related standards (e.g. footwear for firefighters, electrical insulating footwear, protection against chain saw injuries, protection against chemicals and against molten metal splash, protection for motorcycle riders).

2 Normative references

The following documents are referred to in the text in such a way that some or all of their content constitutes requirements of this document. For dated references, only the edition cited applies. For undated references, the latest edition of the referenced document (including any amendments) applies.

ISO 20344:2021, *Personal protective equipment — Test methods for footwear*

EN 13832-3:2018, *Footwear protecting against chemicals — Part 3: Requirements for footwear highly resistant to chemicals under laboratory conditions*

3 Terms and definitions

For the purposes of this document, the following terms and definitions apply.

ISO and IEC maintain terminological databases for use in standardization at the following addresses:

- ISO Online browsing platform: available at <https://www.iso.org/obp>
- IEC Electropedia: available at <https://www.electropedia.org/>

NOTE 1 The component parts of footwear are illustrated in [Figures 1, 2 and 3](#).

NOTE 2 Further terms and definitions can be found in ISO 19952^[1].

3.1

occupational footwear

footwear incorporating features to protect the wearer from injuries which could arise through accidents

3.2

upper

part or parts of a footwear that cover the toes, the top of the foot, the sides of the foot, and optionally the back of the heel; it is attached to the outsole of a footwear

3.3

leather

hide or skin tanned to be imperishable

3.3.1

leather split

flesh or middle part of a hide or skin, obtained by splitting a thick *leather* (3.3), which is tanned to be imperishable

3.4

rubber

type of elastic *polymeric material* (3.5) which can be vulcanized

3.5

polymeric material

large molecules composed of repeating structural units (monomer) typically connected by chemical bond

EXAMPLE Polyurethane (PU) or polyvinylchloride (PVC).

3.6

insole

non-removable component used to form the base of the shoe to which the *upper* (3.2) is usually attached during lasting

3.7

insock

removable or non-removable footwear component used to cover completely the *insole* (3.6)

3.7.1

seat sock

removable or non-removable footwear component used to cover the *insole* (3.6) in the heel area

3.7.2

footbed

insock (3.7) designed according to the sole of the foot with or without the aim of correcting the posture

Note 1 to entry: "Non-removable" means that the component cannot be removed without any damage.

Note 2 to entry: "Removable" means that the component can be removed, but the protective features are only maintained when it is placed into the footwear while wearing.

3.8

lining

material covering the inner surface of the footwear

Note 1 to entry: The wearer's foot is in direct contact with the lining.

Note 2 to entry: Where an upper is split at the forepart to house the toe puff, or if an external piece of material is stitched to the upper to form a pocket to house the toe puff, the material under the toe puff acts as a lining.

3.9

cleat

protruding part of the outer surface of the outsole

3.10

outsole

outermost part to provide footwear with the necessary traction and protection from the floor surfaces it will be in contact with

3.10.1

rigid outsole

outsole, which can be bent less than an angle of 45° under a load of 30 N

Note 1 to entry: According to ISO 20344:2021, 8.5.

3.10.2**multi-layer outsole**

made up of two or more material layers completely covering the entire surface; a tread cover of less than 0,5 mm is not considered a layer

3.11**perforation-resistant insert**

component placed in the *outsole* (3.10) complex or used as an *insole* (3.6) simultaneously in order to provide protection against perforation

3.12**scuff caps**

abrasion resistant materials or component to protect against scuff of the upper external toe region

3.13**heel area**

counter (stiffener) area, rear part of the footwear

3.14**partially conductive footwear**

footwear with low electrical resistance between the wearer and the ground, able to dissipate static electricity

3.15**antistatic footwear**

footwear maintaining some electrical resistance between the wearer and the ground, able to dissipate some static electricity

3.16**fuel oil**

aliphatic hydrocarbon constituent of petroleum

3.17**customized occupational footwear**

covering all individual customized footwear and other specific conditions of a foot

Note 1 to entry: Customized occupational footwear integrate in their design the recipient's own physiognomy and the specific arrangements aimed at modifying, correcting, compensating, curing, preventing, relieving a pathology, e.g. overweight, diabetes, hyperhidrosis, misalignments etc ...

Note 2 to entry: Several types of customized occupational footwear and footwear adaptations exist:

Type 1 — equipped with customized insoles

Occupational footwear (according to this document) incorporating a customized insoles adapted to the wearers needs.

Type 2 — modified occupational footwear

Occupational footwear (according to this document) modified from its original construction to fit to an individual user.

See examples in ISO 21064:2017,6.4

Type 3 — Bespoke occupational footwear

Occupational footwear (according to this document) constructed as a single unit to fit an individual user.

See examples in ISO 21064:2017, 6.3.2 and 6.3.3

Note 3 to entry: Adapted to fit an individual user or a single unit to fit an individual user.

Note 4 to entry: According to ISO 21064:2017, 3.2.

3.18 hybrid footwear

footwear that cannot be classified as footwear of class I or II

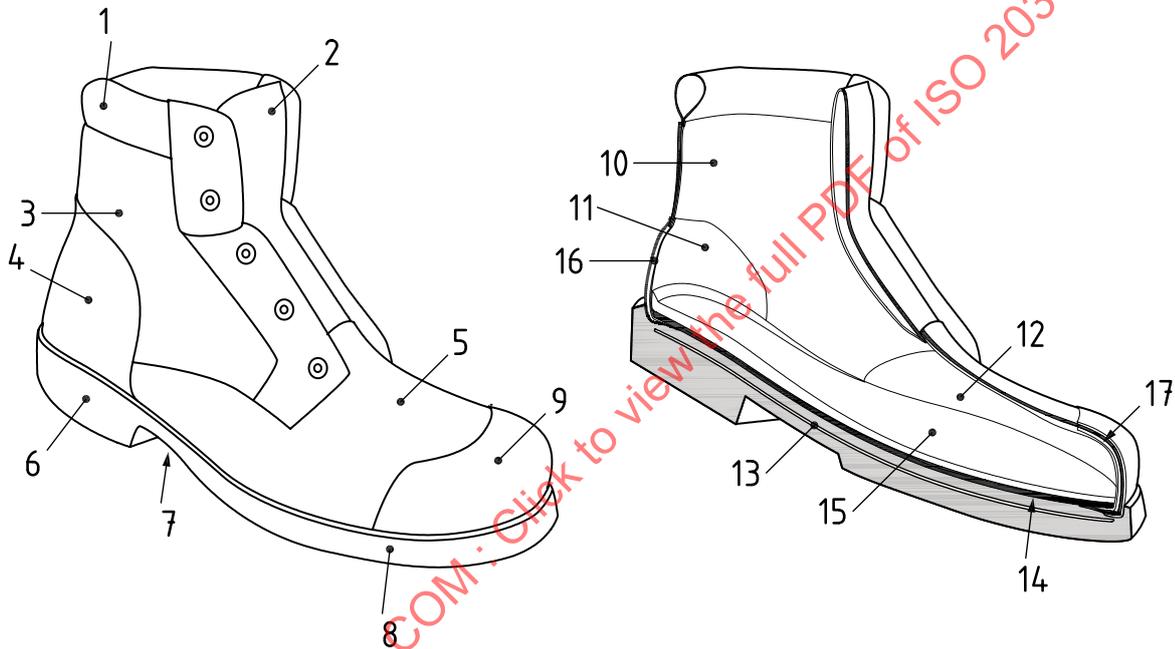
Note 1 to entry: There are two types of hybrid footwear (other than design E boots) see [3.18.1](#) and [3.18.2](#).

3.18.1 hybrid “moulded” footwear

vulcanized rubber or all moulded polymeric foot section, often including the outsole which can be unlined and usually does not incorporate an *insole* ([3.6](#)).

3.18.2 hybrid “mounted” footwear

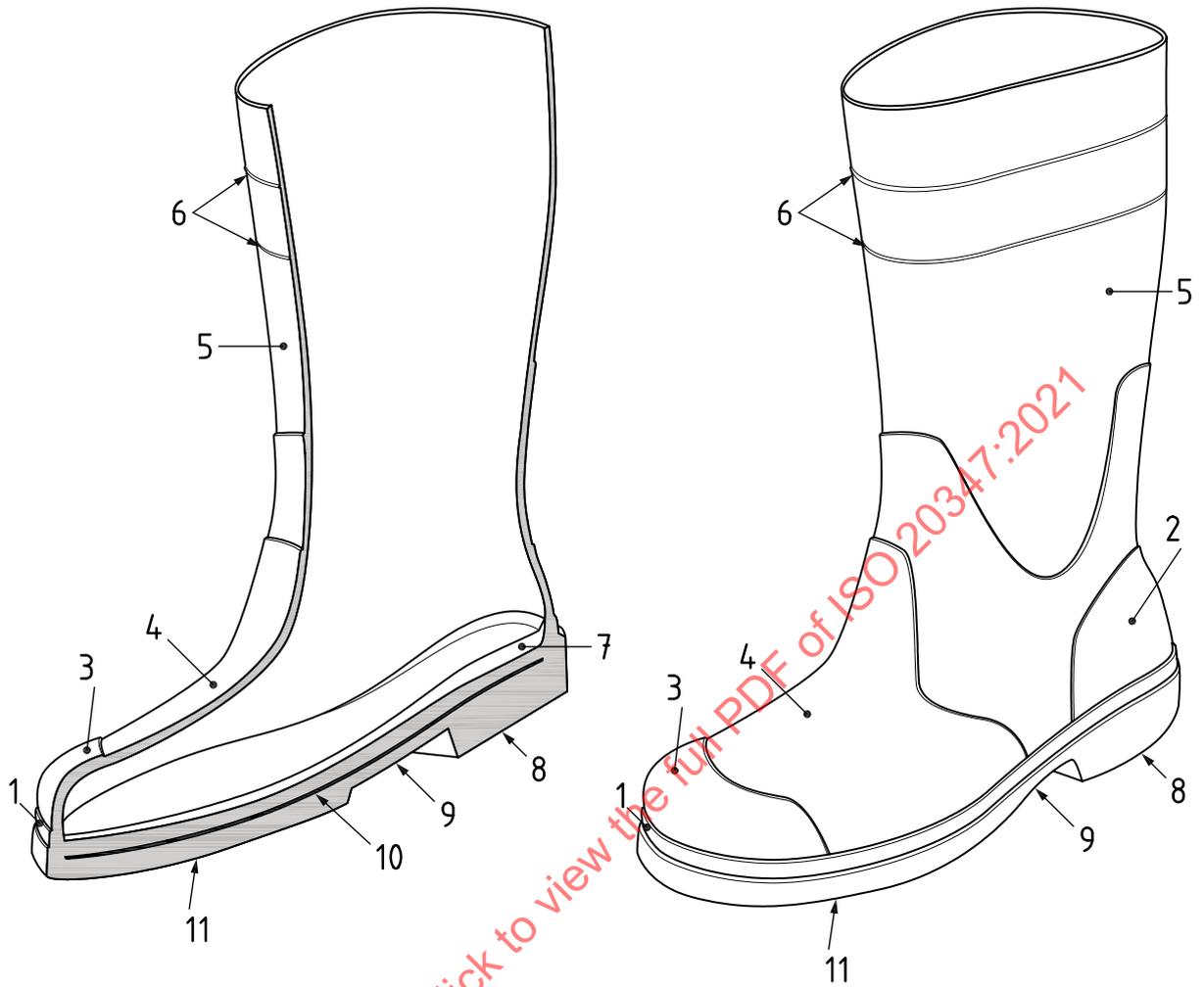
vulcanized rubber or all moulded polymeric foot section that is manufactured separately and then constructed around a conventionally lasted *lining* ([3.8](#))/*insole* ([3.6](#)) construction and often with a separately attached *outsole* ([3.10](#)).



Key

- | | |
|----------------------|---------------------------------|
| 1 collar | 10 quarter lining |
| 2 tongue | 11 counter lining |
| 3 upper - quarter | 12 vamp lining |
| 4 upper - counter | 13 perforation resistant insert |
| 5 upper - vamp | 14 insole |
| 6 outsole - heel | 15 insock/footbed |
| 7 outsole - waist | 16 counter stiffener |
| 8 outsole - forepart | 17 toe puff stiffener |
| 9 scuff cap | |

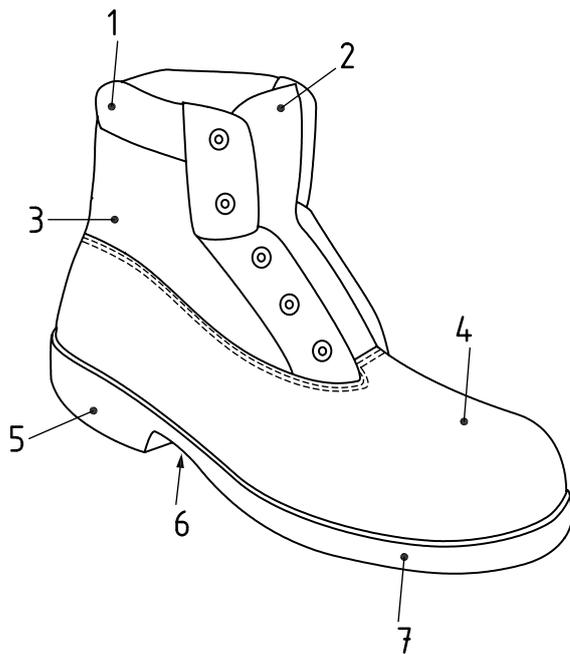
Figure 1 — Example parts of class I occupational footwear



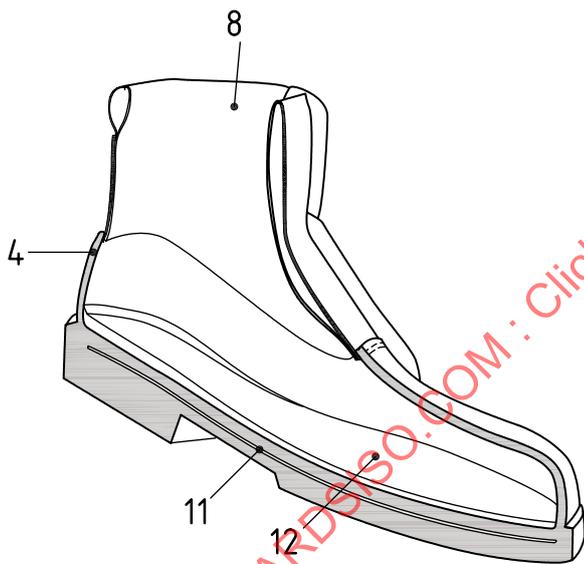
Key

- | | | | |
|---|-----------------|----|------------------------------|
| 1 | foxing strip | 7 | insock/footbed |
| 2 | upper – counter | 8 | outsole – Heel |
| 3 | scuff cap | 9 | outsole – waist |
| 4 | upper – vamp | 10 | perforation resistant insert |
| 5 | upper – shaft | 11 | outsole – forepart |
| 6 | trim marks | | |

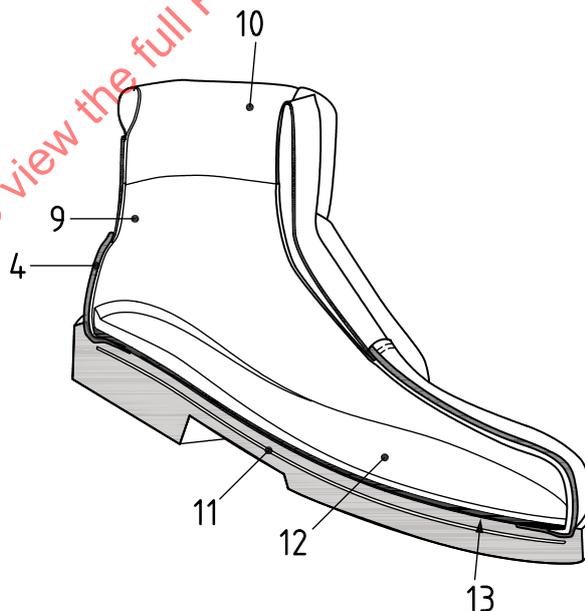
Figure 2 — Example parts of Class II occupational footwear



a) Example of hybrid safety footwear in general



b) Hybrid moulded (Entirely moulded lower section)



c) Hybrid constructed (separately attached sole unit)

Key

- | | |
|--|---------------------------------|
| 1 collar | 8 lining |
| 2 tongue | 9 foot section lining |
| 3 upper - leather or fabric section | 10 collar lining |
| 4 upper - moulded rubber or polymeric part | 11 perforation resistant insert |
| 5 outsole - heel | 12 insock/footbed |
| 6 outsole - waist | 13 insole |
| 7 outsole - forepart | |

Figure 3 — Example parts of hybrid occupational footwear

4 Classification and designs

Occupational footwear shall be classified in accordance with [Table 1](#). Designs of footwear are illustrated in [Figure 4](#).

Table 1 — Classification of occupational footwear

Classification	Description
Class I	Footwear made from leather and other materials, excluding all-rubber or all-polymeric footwear (see Figure 1)
Class II	All-polymeric (i.e. entirely moulded) including all-rubber (i.e. entirely vulcanized) footwear (see Figure 2)
Hybrid footwear	See 3.18 (see Figure 3)



Design A — LOW SHOE



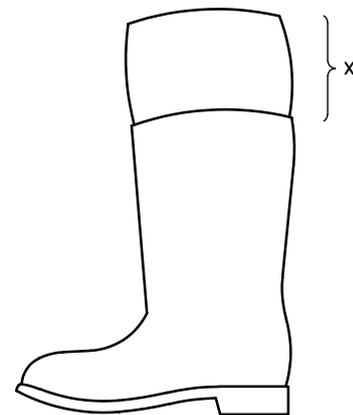
Design B — ANKLE BOOT



Design C — HALF KNEE BOOT



Design D — KNEE BOOT



Design E — THIGH BOOT

Key

× = Variable extension which can be adapted to the wearer.

NOTE Design E of class I and II occupational footwear can be a knee-height boot (design D) equipped with a thin impermeable material which extends the upper which can be cut to adapt the boot height to the wearer. This design does not constitute hybrid footwear.

Figure 4 — Example designs of occupational footwear

5 Basic requirements for occupational footwear

5.1 General

Occupational footwear class I, class II and hybrid footwear (depending on production method) shall conform to the basic requirements given in [Table 2](#). Customized occupational footwear ([3.17](#)) shall conform the requirements given in [Table 2](#) and [Annex A](#).

NOTE Footwear sizes are specified in ISO 20344:2021, Annex B.

Table 2 — Basic requirements for occupational footwear

Requirement		Clause of this standard	Classification			
			Class I	Class II	Hybrid	
					mounted	moulded
Design	Height of upper	5.2.2	X	X	X	X
	Heel area (design A)	5.2.3	0	0	X	X
	Heel area (design B, C, D, E)	5.2.3	X	X	X	X
Whole footwear	Constructional performance:	5.3.1				
	— Construction	5.3.1.1	X		X	
	— Upper/outsole bond strength	5.3.1.2	X		X	
	Leak proofness	5.3.2		X		
	Specific ergonomic features	5.3.3	X	X	X	X
	Slip resistance ^a					
	“not tested “ (symbol Ø)	5.3.4.1	X	X	X	X
	ceramic tile floor with NaLS (without symbol)	5.3.4.2				
	Innocuousness	5.3.5	X	X	X	X
	Seam strength	5.3.6			X	X
Water resistance	6.2.5			X	X	
Upper	General	5.4.1	X	X	X	X
	Height of the area, where upper requirements apply (class I)	5.4.1.1	X			
	Height of the area, where upper requirements apply (hybrid)	5.4.1.2			X	X
	Thickness	5.4.2		X	X	X
	Tear strength	5.4.3	X			
	Tensile properties	5.4.4	X	X	X	X
	Flexing resistance	5.4.5		X	X	X
	Water vapour permeability and coefficient	5.4.6	X			
Resistance to hydrolysis	5.4.7		X	X	X	
Lining (vamp)	Tear strength	5.5.2	0	0	0	0
	Abrasion resistance	5.5.3	0	0	0	0
	Water vapour permeability and coefficient	5.5.4	0			

Table 2 (continued)

Requirement		Clause of this standard	Classification			
			Class I	Class II	Hybrid	
					mounted	moulded
Lining (quarter)	Tear strength	5.5.2	0	0	0	0
	Abrasion resistance	5.5.3	0	0	0	0
	Water vapour permeability and coefficient	5.5.4	0			
Insole/ Insock/ Seat sock/ Footbed^b		See Table 3	X	0	X	0
Tongue	Tear strength	5.6.2	0		0	0
Outsole	Design	5.8.2	X	X	X	X
	Tear strength	5.8.3	X	X	X	X
	Abrasion resistance	5.8.4	X	X	X	X
	Flexing resistance	5.8.5	X	X	X	X
	Resistance to hydrolysis	5.8.6	X	X	X	X
	Interlayer bond strength	5.8.7	0	0	0	0

NOTE 1 The applicability of a requirement to a particular property is indicated by X or O.
X means the requirement shall be met. In some cases, the requirement relates only to single materials within the classification. This does not mean that other materials are precluded from use.
O means that if the component part exists, the requirement shall be met.
The absence of X or O indicates that there is no requirement.

NOTE 2 For class II and hybrid moulded footwear, usually no insole is present. However, if a removable insock is used, [Table 3](#) is applicable.

NOTE 3 For class II footwear and hybrid moulded footwear stockings covering the last before the moulding process are not considered a lining.

^a One of the two shall be chosen.
^b Footbeds are treated like insocks.

Table 3 — Basic requirements for insoles and/or insocks/footbeds/seat socks

Options		Component to be assessed	Requirements to fulfil			
			Thickness 5.7.1	Water absorption/ desorption 5.7.3	Insole abrasion 5.7.4.1	Insock abrasion 5.7.4.2
No insole or, if present, not fulfilling the requirements	Non-removable insock	Insock	X	X		X

X means that the requirement shall be met.

NOTE 1 For removable insock see [8.3](#).

NOTE 2 Footbeds are treated like insocks

Table 3 (continued)

Options		Component to be assessed	Requirements to fulfil			
			Thickness 5.7.1	Water absorption/ desorption 5.7.3	Insole abrasion 5.7.4.1	Insock abrasion 5.7.4.2
Insole present	No insock/ Seat sock present	Insole	X	X	X	
		Seat sock				X
	full insock, non-removable	Insock and insole together	X	X		
		Insock				X
	Full insock, removable and water permeable according to 5.7.2	Insole	X	X	X	
		Insock				X
	Full insock, removable, not water permeable	Insole	X	X	X	
		Insock		X		X

X means that the requirement shall be met.
 NOTE 1 For removable insock see [8.3](#).
 NOTE 2 Footbeds are treated like insocks

5.2 Design

5.2.1 General

Footwear shall conform to one of the designs given in [Figure 4](#).

5.2.2 Height of upper

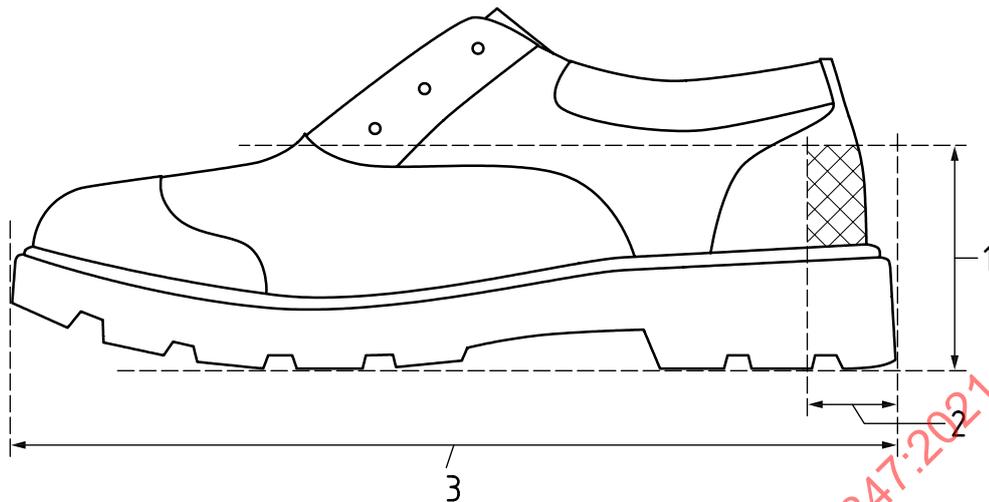
The height of the upper, measured in accordance with ISO 20344:2021, 6.2, shall be as given in [Table 4](#).

Table 4 — Height of upper

Size of footwear	Height mm			
	Design A	Design B	Design C	Design D and E
European 36 and below	<103	≥103	≥162	≥255
37 and 38	<105	≥105	≥165	≥260
39 and 40	<109	≥109	≥172	≥270
41 and 42	<113	≥113	≥178	≥280
43 and 44	<117	≥117	≥185	≥290
45 and above	<121	≥121	≥192	≥300

5.2.3 Heel area

The heel area is defined by the rear (10 ± 2) % of the total length of the footwear (upper and outsole, measured along the test axis according to ISO 20344:2021, Figure 12) and a maximum height given in [Table 6](#), design A.

**Key**

- 1 height
- 2 10 % of the length
- 3 total length of the footwear

Figure 5 — Heel area

For all class I and II footwear, other than design A and marked with the category of protection “OB” (see [Table 17](#)) the heel area shall be closed. This area of the upper shall not contain any holes other than to form seams.

5.3 Whole footwear**5.3.1 Constructional performance****5.3.1.1 Construction**

When an insole is used, it shall not be possible to remove it without damaging the footwear. If there is no insole, a permanently attached insock/footbed shall be present which cannot be removed without damaging the footwear and/or the insock/footbed.

5.3.1.2 Upper/outsole bond strength

Footwear shall be tested in accordance with the method described in ISO 20344:2021, 5.2. The bond strength shall be not less than 4,0 N/mm, unless there is a tearing of the outsole, in which case the bond strength shall not be less than 3,0 N/mm. The test is not applicable when the bond has been made by mechanical attachment, using e.g. nails or screws or stitching.

5.3.2 Leak proofness

There shall be no leakage of air after testing in accordance with ISO 20344:2021, 5.7. For design A of class II footwear with open heel area and/or perforations, this requirement is not applicable.

5.3.3 Specific ergonomic features

The footwear shall be considered to satisfy the ergonomic requirements if the questionnaire given in ISO 20344:2021, 5.1, is completed and all answers are positive.

If the footwear is rigid in accordance with ISO 20344:2021, 8.5, then question 4.3 of ISO 20344:2021, Table 2 is not applicable.

5.3.4 Slip resistance

5.3.4.1 General

This basic requirement is applicable to conventionally soled footwear.

For footwear designed for special purposes containing spikes, metal studs or similar and for use in very special work places (soft ground e.g. sand, sludge, forestry timber, etc.) this test is not applicable. This type of footwear shall be marked with symbol “Ø” (for “not tested”) according to this standard.

NOTE Additional useful information about slip resistance is available in [Annex C](#).

5.3.4.2 Slip resistance on ceramic tile floor with sodium lauryl sulphate (NaLS) solution

Footwear resistant to slip on a ceramic tile floor with NaLS shall fulfil the requirements of [Table 5](#) when tested in accordance with ISO 20344:2021, 5.14.

Table 5 — Requirements for footwear resistant to slip on ceramic tile floor with NaLS

Test condition	Coefficient of friction
Condition A (forward heel slip)	≥0,31
Condition B (backward forepart slip)	≥0,36

5.3.5 Innocuousness

Occupational footwear shall not adversely affect the health or hygiene of the user. Occupational footwear shall be made of materials such as textiles, leather, rubbers or plastics that pose no risk to the wearer health and hygiene. The materials shall not, in the foreseeable conditions of normal use, release, or degrade to release, substances generally known to be toxic, carcinogenic, mutagenic, allergenic, toxic to reproduction or otherwise harmful.

For all leather parts tested in accordance with ISO 20344:2021, 6.9, the pH value shall be not less than 3,2. If the pH value is below 4, the difference figure shall be less than 0,7.

For all leather parts tested in accordance with ISO 20344:2021, 6.11, the quantity of chromium VI shall not exceed 3,0 mg/kg.

NOTE Information about critical substances in footwear and footwear components are available in ISO/TR 16178^[2] and Regulation (EC) No. 1907/2006 (REACH) Annex 17^[5].

5.3.6 Seam strength

The material of area A and B (see [Figure 6](#)) may be connected by stitching, welding or other suitable methods. When tested according to ISO 20344:2021, 5.25 the connection shall fulfil a strength of at least 10 N/mm.

5.4 Upper

5.4.1 General

The materials used in the upper of footwear shall be assessed according to their type and the type of footwear.

5.4.1.1 Class I footwear, determination of the area where upper requirements apply

The area where upper requirements apply shall be assessed by measuring from the horizontal surface beneath the outsole (as “H” is measured in [Figure 6](#)). Any materials in the upper below the height defined in [Table 6](#) shall meet the requirements of the upper (see [Table 2](#)).

Table 6 — Height, below which upper requirements apply

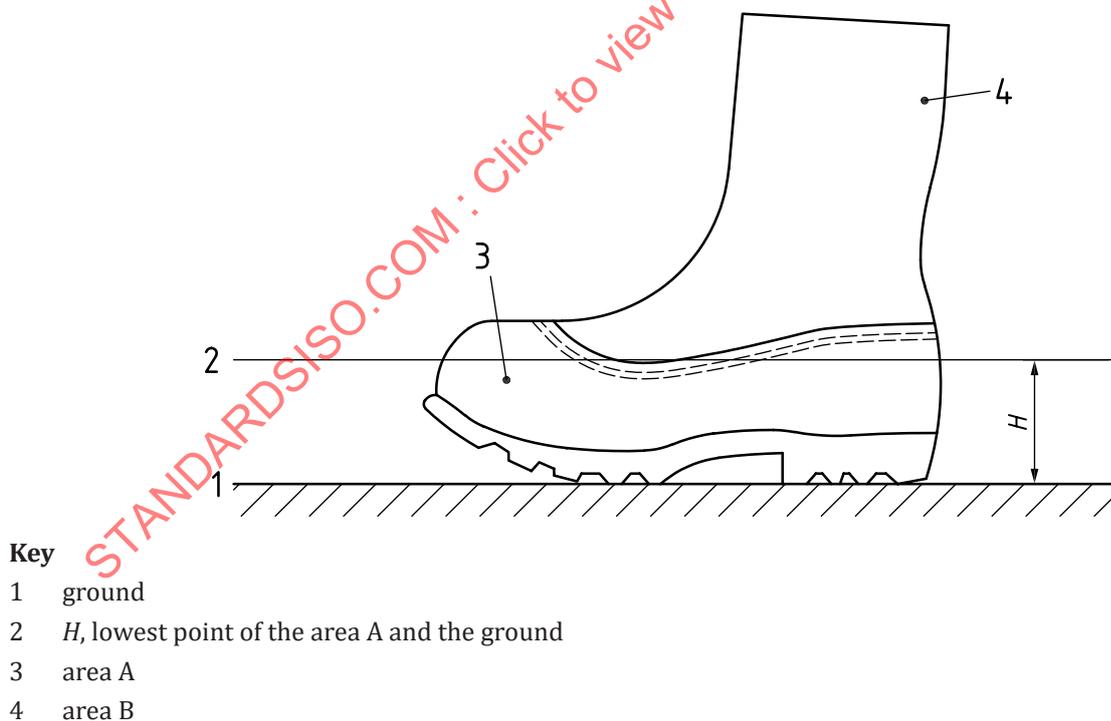
Size of footwear	minimum height in mm			
	Design A	Design B	Design C	Design D and E
36 and below	44	64	113	172
37 and 38	46	66	115	175
39 and 40	48	68	119	182
41 and 42	50	70	123	188
43 and 44	52	72	127	195
45 and above	53	73	131	202

All upper materials shall fulfil the requirements given in [5.4.2](#) to [5.4.7](#).

When materials exist in the footwear above the heights given in [Table 6](#), they shall meet the tear strength ([5.5.2](#)) and abrasion resistance ([5.5.3](#)) requirements for lining. In the case of leather materials, they shall also meet the requirements for pH value and for chromium VI content ([5.3.5](#)).

5.4.1.2 Hybrid footwear, determination of the area where upper requirements apply

The Area A, shall be measured as H , between the lowest point of the top of the visible polymer (or rubber) part and the ground (see [Figure 6](#)) and shall have a minimum height corresponding to the values given in [Table 6](#) for design B. All materials in this area shall meet the requirements of the upper (see [Table 2](#)).

**Figure 6 — Measurement “H”**

5.4.2 Thickness

When determined in accordance with ISO 20344:2021, 6.1, the thickness of the upper shall be at least at any point shall be in accordance with [Table 7](#).

Table 7 — Minimum thickness of upper material

Type of material	Minimum thickness mm
Rubber	1,5
Polymeric material	1,0

5.4.3 Tear strength

Determined in accordance with ISO 20344:2021, 6.3, the tear strength shall be in accordance with [Table 8](#).

Table 8 — Minimum tear strength of upper

Type of material	Minimum force N
Leather	120
Coated fabric and textile	60

5.4.4 Tensile properties

Determined in accordance with ISO 20344:2021, 6.4, the tensile properties shall be in accordance with [Table 9](#).

Table 9 — Tensile properties

Type of material	Tensile strength N/mm ²	Breaking force N	Modulus at 100 % elongation N/mm ²	Elongation at break %
Leather split	≥15	—	—	—
Rubber	—	≥180	—	—
Polymeric material	—	—	≥1,0	≥250

5.4.5 Flexing resistance

When tested in accordance with ISO 20344:2021, 6.5, the flexing resistance shall be in accordance with [Table 10](#). No damages, like e.g. pinholes and cracks, shall be visible to the unaided eye.

Table 10 — Flexing resistance

Type of material	Flexing resistance
Rubber	No cracking before 125 000 flex cycles
Polymeric material	No cracking before 150 000 flex cycles

5.4.6 Water vapour permeability and coefficient

Footwear shall comply with one of the following criteria's:

- The water vapour permeability of upper materials shall be at least 0,8 mg/(cm²·h) and the water vapour coefficient shall be at least 15 mg/cm² when tested in accordance with ISO 20344:2021, 6.6, 6.7 and 6.8. A maximum area of 10 % of non-water vapour permeable materials is acceptable when measured according to ISO 20344:2021, 6.2.3

- If the upper contains an area of maximum 25 % of non-water vapour permeable material, measured according to ISO 20344:2021, 6.2.3, all remaining materials shall fulfil a water vapour permeability of at least 2,0 mg/(cm²·h).

5.4.7 Resistance to hydrolysis

For polyurethane uppers tested in accordance with ISO 20344:2021, 6.10, no cracking shall occur before 150 000 flex cycles.

5.5 Lining

5.5.1 General

The requirements apply for all class I footwear. The requirements for class II and hybrid footwear (3.18) apply depending on their type (see table 2).

5.5.2 Tear strength

Determined in accordance with ISO 20344:2021, 6.3, the tear strength of the lining shall be in accordance with Table 11.

Table 11 — Minimum tear strength of lining

Type of material	Minimum force
	N
Leather	30
Coated fabric and textile	15

5.5.3 Abrasion resistance

Tested in accordance with ISO 20344:2021, 6.12, the lining shall not develop any holes before the following number of cycles have been performed.

For vamp and quarter lining:

- 25 600 cycles at dry condition;
- 12 800 cycles at wet condition.

For lining used at heel area (5.2.3):

- 51 200 cycles at dry condition;
- 25 600 cycles at wet condition.

When quarter lining and lining at heel area is of the same material, the requirements of lining at heel area apply.

5.5.4 Water vapour permeability and coefficient

Tested in accordance with ISO 20344:2021, 6.6, 6.7 and 6.8 the water vapour permeability shall be not less than 2,0 mg/(cm²·h) and the water vapour coefficient shall be not less than 20 mg/cm².

No test is required, when lining material is present only in the heel area (5.2.3). When there is no stiffener or the stiffener is perforated, the material shall comply also WVP.

There is no requirement to test unlined stiffeners.

5.6 Tongue

5.6.1 General

The tongue needs to be tested only, when the material, from which it is made or its thickness, or both, differs from that of the upper material.

5.6.2 Tear strength

Determined in accordance with ISO 20344:2021, 6.3, the tear strength of the tongue shall be in accordance with [Table 12](#).

Table 12 — Minimum tear strength of tongue

Type of material	Minimum force N
Leather	36
Coated fabric and textile	18

5.7 Insole, insock and footbed

5.7.1 Thickness

Determined in accordance with ISO 20344:2021, 7.1, the thickness of the insole or insock or insole/insock combination (see [Table 3](#)) shall be not less than 2,0 mm.

5.7.2 Water permeability

An insock is water-permeable when it lets water through in 60 s or less, when tested in accordance with ISO 20344:2021, 7.2.

5.7.3 Water absorption and desorption

Tested in accordance with ISO 20344:2021, 7.2, the water absorption of the insole or insock shall be not less than 70 mg/cm² and the water desorption shall be not less than 80 % of the water absorbed.

When the insole is covered by a membrane lining, the test piece shall be taken from both, the membrane lining and insole in combination.

5.7.4 Abrasion resistance

5.7.4.1 Insoles

When non-leather insoles are tested in accordance with ISO 20344:2021, 7.3, the minimum final thickness in the tested area after 400 cycles shall not be less than 66 % of the original thickness ([5.7.1](#)).

5.7.4.2 Insocks

When insocks are tested in accordance with ISO 20344:2021, 6.12, the wearing surface shall not develop any holes before the following number of cycles has been performed:

- 25 600 cycles at dry condition;
- 12 800 cycles at wet condition.

5.8 Outsole

5.8.1 General

All basic outsole requirements (see 5.8.2 to 5.8.7) shall be tested on materials in contact with the floor during footwear use. Testing materials of the outsole, not in contact with the floor, is not compulsory.

Depending on the type of hybrid footwear (3.18), the requirements of class I or class II footwear outsoles apply.

5.8.2 Design

5.8.2.1 Thickness

When measured in accordance with ISO 20344:2021, 8.2.3, the outsole thickness, d_1 and d_3 (see ISO 20344:2021, Figure 37, 38 and 39), shall fulfil the requirements in Table 13.

The thickness of the full outsole material d_4 of a mounted (cemented) outsole with cavities shall not be less than 2,0 mm (see ISO 20344:2021, Figure 40).

Table 13 — Requirements for outsole thickness and cleat height

Type of outsole	Class I	Class II
Non-cleated outsole	$d_1 \geq 6 \text{ mm}$	$d_1 \geq 6 \text{ mm}$
Cleated outsole	$d_1 \geq 4 \text{ mm}$ $d_2 \geq 2,5 \text{ mm}$	$d_1 \geq 3 \text{ mm}$ $d_2 \geq 4 \text{ mm}$ $d_3 \geq 6 \text{ mm}$

5.8.2.2 Cleated area

With exception of the region under the flange of the toe puff stiffener, at least the shaded area as shown in ISO 20344:2021, Figure 36, shall have cleats, which are open to the sides.

5.8.2.3 Cleat height

The outsole may be either cleated or non-cleated.

Class I and hybrid mounted footwear: outsoles with a cleat height of less than 2,5 mm are regarded as non-cleated.

Class II Footwear and hybrid moulded footwear: outsoles with a cleat height of less than 4,0 mm are regarded as non-cleated.

Tested in accordance with ISO 20344:2021, 8.2.3, the cleat height, d_2 (see ISO 20344:2021, Figure 37, 38 and 39), is given in Table 13.

5.8.3 Tear strength

For non-leather outsoles tested in accordance with ISO 20344:2021, 8.3, the tear strength shall be not less than:

- 8 kN/m for a material with a density higher than 0,9 g/cm³;
- 5 kN/m for a material with a density lower or equal to 0,9 g/cm³.

5.8.4 Abrasion resistance

For outsoles of class I and hybrid mounted footwear tested in accordance with ISO 20344:2021, 8.4, the relative volume loss shall be not greater than:

- 250 mm³ for materials with a density of 0,9 g/cm³ or less;
- 150 mm³ for materials with a density greater than 0,9 g/cm³.

For outsoles of class II and hybrid moulded footwear tested as described in ISO 20344:2021, 8.4, the relative volume loss shall be not greater than 250 mm³.

5.8.5 Flexing resistance

For outsoles tested in accordance with ISO 20344:2021, 8.6, the cut growth shall be not greater than 4 mm after 30 000 flex cycles. This requirement is not applicable for rigid outsoles (see ISO 20344:2021, 8.5)

Spontaneous cracks are acceptable, unless one of the following conditions occurs:

- deeper than 1,5 mm;
- longer than 4 mm;
- more than five in number;
- any damage of the metallic insert, if present.

5.8.6 Resistance to hydrolysis

For polyurethane outsoles or outsoles with an outer layer composed of polyurethane tested in accordance with ISO 20344:2021, 8.7, the cut growth shall be not more than 6 mm until 150 000 flex cycles.

5.8.7 Interlayer bond strength

Tested in accordance with ISO 20344:2021, 5.2, the bond strength between the outer or cleated layer and the adjacent layer of a multi-layer outsole shall be not less than 4,0 N/mm. If there is tearing of the material, the bond strength shall not be less than 3,0 N/mm.

6 Additional requirements for occupational footwear

6.1 General

Additional requirements can be necessary for occupational footwear depending upon risks to be encountered at the workplace. In such cases, occupational footwear shall conform to the appropriate additional requirements and corresponding marking given in [Table 14](#).

Table 14 — Additional requirements for special applications with appropriate symbols for marking

	Requirement	Clause of this standard	Classification				Symbol
			Class I	Class II	hybrid		
					mounted	moulded	
Whole footwear	Perforation resistance (metal insert type P) ^a		X	X	X	X	P
	Perforation resistance (non-metal insert)	6.2.1	X	X	X	X	PL
	Type PL ^a		X	X	X	X	PS
	Type PS ^a						
	Electrical properties ^b :	6.2.2					
	— partially conductive footwear	6.2.2.1	X	X	X	X	C
	— antistatic footwear	6.2.2.2	X	X	X	X	A
	Resistance to inimical environments:	6.2.3					
	— heat insulation of outsole complex	6.2.3.1	X	X	X	X	HI
	— cold insulation of outsole complex	6.2.3.2	X	X	X	X	CI
	Energy absorption of seat region	6.2.4	X	X	X	X	E
	Water resistance	6.2.5	X				WR
	Ankle protection	6.2.6	X	X	X	X	AN
Cut resistance	6.2.7	X	X	X	X	CR	
Scuff cap abrasion	6.2.8	X				SC	
Slip resistance	6.2.9						
— on ceramic tile floor with glycerine		X	X	X	X	SR	
Upper	Water penetration and absorption	6.3	X				WPA
Outsole	Resistance to hot contact	6.4.1	X	X	X	X	HRO
	Resistance to fuel oil	6.4.2	X	X	X	X	FO
	Ladder Grip	6.4.3	X	X	x	X	LG
^a One of the three shall be chosen. ^b One of the two shall be chosen. NOTE The applicability of a requirement to a particular property is indicated in this Table by an X.							

6.2 Whole footwear

6.2.1 Perforation resistance

6.2.1.1 Determination of perforation force

6.2.1.1.1 General

Footwear offering perforation resistance shall meet one of the following requirements.

NOTE Several types of perforation resistant inserts (e.g. metallic, non-metallic) are available for the choice of the footwear manufacturer.

6.2.1.1.2 Metallic perforation-resistant inserts (Type P)

For footwear tested in accordance with ISO 20344:2021, 5.9, the lowest value required to perforate the outsole unit shall be not less than 1 100 N.

6.2.1.1.3 Non-metallic perforation-resistant inserts and insoles (Type PL)

For footwear with non-metallic inserts (type PL) no perforation shall occur at any of the four measurements when tested in accordance with ISO 20344:2021, 5.10.4.2.2. In addition, no separation of the layers shall occur during all tests, e.g. tent effect.

6.2.1.1.4 Non-metallic perforation-resistant inserts and insoles (Type PS)

For footwear with non-metallic inserts (type PS) tested in accordance with ISO 20344:2021, 5.10.4.2.1 the average value of the force required to perforate the outsole unit shall be not less than 1 100 N. No single value shall be lower than 950 N.

6.2.1.2 Construction

The perforation resistant insert shall be built into the bottom of the shoe in such a manner that it cannot be removed without damaging the footwear.

Non-metallic perforation resistant inserts shall not be skived, e.g. to facilitate strobel stitched attachment.

NOTE Roughing is not considered skiving.

6.2.1.3 Dimensions

The perforation resistant insert dimensions shall be measured according to ISO 20344:2021, 5.8.

The perforation-resistant inserts shall be of such a size, that, with exception of the heel area, the maximum distance between the line represented by the feather edge of the last and the edge of the insert (X) is 6,5 mm. In the heel area, the maximum distance between the line represented by the feather edge of the last and the insert (Y) shall be 17 mm (see ISO 20344:2021, Figure 15).

Metallic perforation-resistant inserts shall have not more than three holes with a maximum diameter of 3,0 mm to attach it to the bottom of the footwear. The holes shall not lie in the shaded area 1 (see ISO 20344:2021, Figure 15). Holes in the shaded area 2 shall be disregarded (see ISO 20344:2021, Figure 15).

6.2.1.4 Behaviour of perforation-resistant inserts

6.2.1.4.1 Flex resistance of perforation-resistant inserts

When tested in accordance with the method described in ISO 20344:2021, 5.12, the perforation resistant inserts shall exhibit no visible signs of cracking, disintegration or delamination after having been subjected to at least 1×10^6 (one million) flexion cycles.

6.2.1.4.2 Corrosion resistance of perforation-resistant metallic inserts

6.2.1.4.2.1 Class I footwear and hybrid mounted footwear

Metallic inserts shall not exhibit more than three areas of corrosion, none of which shall measure more than 2 mm in any direction when tested in accordance with the method described in ISO 20344:2021, 5.11.2.

6.2.1.4.2.2 Class II footwear and hybrid moulded footwear

When tested in accordance with ISO 20344:2021, 5.6.2.1 the metallic insert shall exhibit not more than three areas of corrosion, none of which shall measure more than 2 mm in any direction.

6.2.1.4.3 Stability against ageing and environmental influence of non-metallic perforation resistant inserts

When non-metallic inserts are subject to each single one of the treatments according to ISO 20344:2021, 5.11.2 they shall conform to the requirements of either [6.2.1.1.3](#) or [6.2.1.1.4](#).

6.2.2 Electrical properties

6.2.2.1 Partially conductive footwear

When measured in accordance with ISO 20344:2021, 5.13, after conditioning in a dry atmosphere (see ISO 20344:2021, 5.13.3.2 a), the electrical resistance shall be not greater than 100 k Ω .

6.2.2.2 Antistatic footwear

When measured in accordance with ISO 20344:2021, 5.13, after conditioning in a dry and wet atmosphere (see ISO 20344:2021, 5.13.3.2 a) and b)), the electrical resistance shall be for both conditions above 100 k Ω and less than or equal to 1 000 M Ω .

6.2.3 Resistance to inimical environments

6.2.3.1 Heat insulation of outsole complex

For footwear tested in accordance with ISO 20344:2021, 5.15, with the temperature of the hotplate, T_{hp} , at (150 ± 5) °C, the temperature rise (final temperature, T_f , minus initial temperature, T_i) on the upper surface of the insole or insock, if present, after (30 ± 1) min shall be not higher than 22 °C.

The footwear after (30 ± 1) min shall not show any sign of degradation as described in ISO 20344:2021, A.2.

Except for the insock, the insulation shall be incorporated in the footwear in such a manner, that it cannot be removed without damaging the footwear.

6.2.3.2 Cold insulation of outsole complex

For footwear tested in accordance with ISO 20344:2021, 5.16, the temperature decrease on the upper surface of the insole or insock, if present, shall be not more than 10 °C.

Except for the insock, the insulation shall be incorporated in the footwear in such a manner that it cannot be removed without damaging the footwear.

6.2.4 Energy absorption of seat region

For footwear tested in accordance with ISO 20344:2021, 5.17, the energy absorption of the seat region shall be not less than 20 J.

6.2.5 Water resistance

To determine water resistance of occupational footwear two alternative test methods are available..

No water penetration inside the footwear shall be detected when tested according to one of the following test methods:

- ISO 20344:2021, 5.18.
- ISO 20344:2021, 5.19. Rigid footwear with a flexing angle lower than 22° shall be tested in accordance with ISO 20344:2021, 5.18.

6.2.6 Ankle protection

The ankle areas shall be protected at least on the outer side of the footwear. Additional protection on the inner side is optional. Ankle protectors, placed in the footwear, do not necessarily need to be of a unified shape, but they shall match, when tested according to ISO 20344:2021, 5.21, at least the circular sizes given in [Table 15](#).

Table 15 — Dimensions for ankle impact zones

Size of footwear	Minimum diameter
European	mm
40 and below	55
41-43	60
44 and above	65

Tested in accordance with ISO 20344:2021, 5.22, the mean value of the test results shall not exceed 10 kN and no single value shall exceed 15 kN.

6.2.7 Cut resistance

6.2.7.1 Design

Cut resistant footwear shall have a minimum upper height as design B (see [Clause 4](#) and [5.2.2](#)). Cut-resistant footwear shall also comply with the requirements of [6.2.1](#).

6.2.7.2 Dimensions and Construction of protective area

When determined according to ISO 20344:2021, 5.23.2 cut resistance footwear shall have a protective area extending from the feather edge to at least 30 mm above it and all around the footwear.

The protective material shall be permanently attached to the footwear. When different materials are used for protection against cutting, they shall either be attached to each other or overlap.

6.2.7.3 Resistance to cutting

Tested according to ISO 20344:2021, 5.23 the footwear complies, if the cut-resistant index is not less than 2,5 or blade dulling is reported.

6.2.8 Scuff cap abrasion

When tested in accordance with reference to ISO 20344:2021, 5.24.2, the scuff cap shall not develop any hole through the full thickness before 8 000 cycles have been performed.

6.2.9 Slip resistance

In addition to the basic slip resistance requirements ([5.3.4.2](#)), the following additional floor conditions can be tested.

Slip resistance on ceramic tile floor with glycerine. Tested in accordance with ISO 20344:2021, 5.14, occupational footwear resistant to slip on a ceramic tile floor with glycerine shall fulfil the requirements of [Table 16](#).

Table 16 — Requirements for footwear resistant to slip on ceramic tile floor with glycerine

Test conditions	Coefficient of friction
Condition C (forward heel slip)	≥0,19
Condition D (backward forepart slip)	≥0,22

NOTE Additional useful information about slip resistance is available in Annex C.

6.3 Upper — Water penetration and absorption

Tested in accordance with ISO 20344:2021, 6.13, the water penetration, expressed as the mass increase of the absorbent cloth after (60 ± 1) min, shall not be higher than 0,2 g and the water absorption shall not be higher than 30 %.

Within the area as specified in [5.4.1.1](#) non-functional and decorative stitching and perforations shall not be present on footwear, unless they fulfil the requirements of [6.2.5](#).

6.4 Outsole

6.4.1 Resistance to hot contact

Tested in accordance with ISO 20344:2021, 8.9, outsoles shall not melt and shall not develop any cracks when bent around the mandrel.

6.4.2 Resistance to fuel oil

Tested in accordance with ISO 20344:2021, 8.8.2.1, the increase in volume of all visible outsole materials shall be not greater than 12 %.

If, after testing, the test piece shrinks by more than 1 % in volume or increases in hardness by more than 10 Shore A hardness units, a further test piece shall be taken and tested in accordance with the method described in ISO 20344:2021, 8.8.2.2. The cut growth shall be not greater than 6 mm before 150 000 flex cycles.

6.4.3 Ladder grip

6.4.3.1 Mechanical properties

All materials in contact with a ladder rung shall fulfil the requirements given in [5.8.4](#).

6.4.3.2 Design

The outsole shall conform the requirements of [5.8.2.1](#), [5.8.2.2](#) and [5.8.2.3](#) for cleated outsole.

6.4.3.3 Cleat height in the waist area

When measured according to ISO 20344:2021, 8.2.4 and Figure 41 the outsole shall have transverse cleats 'd' with a height of at least 1,5 mm in the waist area.

6.4.3.4 Heel breast

When measured according to ISO 20344:2021, 8.2.4 and Figure 41 the outsole shall have an inclined-breast heel. Distance ‘a’ (the waist area) shall be at least 35 mm, angle α shall be between 90° and 120° and dimension ‘b’ shall be at least 10 mm.

7 Marking

Each item of occupational footwear shall be clearly and permanently marked, e.g. by embossing or branding, with the following:

- a) size;
- b) manufacturer’s name and postal address;
- c) manufacturer’s type designation;
- d) at least year and month of manufacture;
- e) reference to this document, i.e. ISO 20347:2021;
- f) the appropriate category, as described in Table 17 and/or, where applicable the symbol(s) from Table 14 appropriate to the protection provided.

The markings for e) and f) should be adjacent to one another or lie below or above each other.

Table 17 — Marking categories of occupational footwear

Category	Basic requirements (Table 2 and Table 3)	Additional requirements
OB	Class I or II	
O1	Class I	as OB, plus Closed heel area Energy absorption of seat region Antistatic
O2	Class I	as O1, plus Water penetration and absorption
O3 (metal insert type P) or O3L (non-metal insert type PL) or O3S (non-metal insert type PS)	Class I	as O2, plus Perforation resistance according to the type Cleated outsole
O4	Class II	as OB, plus Closed heel area Energy absorption of seat region Antistatic
O5 (metal insert type P) or O5L (non-metal insert type PL) or O5S (non-metal insert type PS)	Class II	as O4, plus: Perforation resistance according to type Cleated outsole
O6	Class I	as O2, plus Water resistance of the whole footwear

NOTE 1 For ease of marking, this Table categorizes occupational footwear with the most widely used combinations of basic and additional requirements.

NOTE 2 If the footwear is not tested against slip resistance requirement, it is marked with symbol “Ø”.

Table 17 (continued)

Category	Basic requirements (Table 2 and Table 3)	Additional requirements
O7 (metal insert type P) or O7L (non-metal insert type PL) or O7S (non-metal insert type PS)	Class I	as O3, plus Water resistance of the whole footwear
NOTE 1 For ease of marking, this Table categorizes occupational footwear with the most widely used combinations of basic and additional requirements.		
NOTE 2 If the footwear is not tested against slip resistance requirement, it is marked with symbol "Ø".		

Hybrid footwear shall be marked "OBH". For any additional marking see [table 14](#).

For any additional marking on the footwear related to protection, the manufacturer shall provide evidence to support the claim and an explanation in the user notice. For example, if "acid resistant" marking appears, the footwear shall be tested in accordance with EN 13832-3.

8 Manufacturer's instructions and information

8.1 General

Occupational footwear shall be supplied to the end user with at least the following information given in [8.1](#) to [8.5](#).

All information shall be unambiguous and shall include the following.

- a) Name and full address of the manufacturer;
- b) Reference to this document, i.e. ISO 20347:2021.
- c) Explanation of any graphical symbols, markings or levels of performance, if applicable.
- d) Basic explanation of the tests that have been applied to the footwear, if applicable.
- e) Instructions for use:
 - 1) tests to be carried out by the wearer before use, if required;
 - 2) fitting and how to put on and take off the footwear, if relevant (e.g. use of heel strap or mechanical closing systems);
 - 3) application (basic information on possible uses and, where detailed information is given, the source);
 - 4) limitations of use (e.g. temperature range);
 - 5) instructions for storage and maintenance, with maximum periods between maintenance checks (if important, drying procedures to be defined);
 - 6) instructions for cleaning and/or decontamination;
 - 7) obsolescence deadline or period of obsolescence;
 - 8) if appropriate, warnings against problems likely to be encountered during use;
 - 9) a warning, that the footwear shall not be modified except for orthopedic adaptations according to [Annex A](#) of this standard

- 10) if helpful, additional illustrations, part numbers, etc.
- f) Reference to accessories and spare parts, if relevant.
- g) Type of packaging suitable for transport, if relevant.

NOTE Useful information for the user are explained in [Annex B](#) and [C](#).

8.2 Electrical properties

8.2.1 Partially conductive footwear

Additional information shall be given regarding partially conductive properties:

“Electrically partially conductive footwear should be used if it is necessary to minimize electrostatic charges in the shortest possible time, e.g. when handling explosives. Electrically partially conductive footwear should not be used, if the risk of shock from any electrical apparatus or live parts with AC or DC voltages has not been completely eliminated. In order to ensure that this footwear is partially conductive, it has been specified to have an upper limit of resistance of 100 k Ω in its new state.

During service, the electrical resistance of footwear made from conducting material can change significantly due to flexing and contamination, and it is necessary to ensure that the product is capable of fulfilling its designed function of dissipating electrostatic charges during its entire life. Where necessary, it is therefore recommended, that the user establish an in-house test for electrical resistance and use it at regular intervals. This test and those mentioned below should be a routine part of the accident prevention program at the workplace.

If the footwear is worn in conditions where the soling material becomes contaminated with substances that can increase the electrical resistance of the footwear, wearers should always check the electrical properties of their footwear before entering a hazard area.

It is recommended to use an electrical dissipative socks.

Where partially conductive footwear is in use, the resistance of the flooring should be such that it does not invalidate the protection provided by the footwear. In use, no insulating elements should be introduced between the inner sole of the footwear and the foot of the wearer. If an insert (i.e. insocks, socks) is put between the inner sole and the foot the combination footwear/insert should be checked for its electrical properties.”

8.2.2 Antistatic footwear

Additional information shall be given regarding antistatic properties:

“Antistatic footwear should be used if it is necessary to minimize electrostatic build-up by dissipating electrostatic charges, thus avoiding the risk of spark ignition of, for example, flammable substances and vapours, and if the risk of electric shock from mains voltage equipment cannot be completely eliminated from the workplace. Antistatic footwear introduces a resistance between the foot and ground but may not offer complete protection. Antistatic footwear is not suitable for work on live electrical installations. It should be noted, however, that antistatic footwear cannot guarantee adequate protection against electric shock from a static discharge as it only introduces a resistance between foot and floor. If the risk of static discharge electric shock, has not been completely eliminated, additional measures to avoid this risk are essential. Such measures, as well as the additional tests mentioned below, should be a routine part of the accident prevention programme at the workplace.

Antistatic footwear will not provide protection against electric shock from AC or DC voltages. If the risk of being exposed to any AC or DC voltage exists, then electrical insulating footwear shall be used to protect from against serious injury.

The electrical resistance of antistatic footwear can be changed significantly by flexing, contamination or moisture. This footwear might not perform its intended function if worn in wet conditions.

Class I footwear can absorb moisture and can become conductive if worn for prolonged periods in moist and wet conditions. Class II footwear is resistant to moist and wet conditions and should be used if the risk of exposure exists.

If the footwear is worn in conditions where the soling material becomes contaminated, wearers should always check the antistatic properties of the footwear before entering a hazard area.

Where antistatic footwear is in use, the resistance of the flooring should be such that it does not invalidate the protection provided by the footwear.

It is recommended, to use an antistatic sock.

It is, therefore, necessary to ensure, that the combination of the footwear its wearers and their environment is capable, to fulfil the designed function of dissipating electrostatic charges, and of giving some protection during its entire life. Thus, it is recommended, that the user establish an in-house test for electrical resistance, which is carried out at regular and frequent intervals.”

8.3 Insocks

If the footwear is supplied with a removable insock, it should be made clear in the leaflet that testing was carried out with the insock in place. A warning shall be given that the footwear shall only be used with the insock in place and that the insock shall only be replaced by a comparable insock supplied by the original footwear manufacturer or supplied by an insocks manufacturer which will supply insocks that fulfil the properties of this standard in combination with the foreseen occupational footwear.

If the footwear is supplied without an insock, it should be made clear in the leaflet that testing was carried out with no insock present. A warning shall be given that only insocks that fulfil the properties of this standard in combination with the identified occupational footwear can be fitted.

8.4 Perforation resistance

Additional information shall be given regarding perforation resistance:

“The perforation resistance of this footwear has been measured in the laboratory using standardized nails and forces. Nails of smaller diameter and higher static or dynamic load will increase the risk of perforation occurring. In such circumstances, additional preventative measures should be considered. Three generic types of perforation resistant inserts are currently available in PPE footwear. These are metal types and those from non-metal materials, which shall be chosen on basis of a job-related risk assessment. All types give protection against perforation risks, but each has different additional advantages or disadvantages including the following:

Metal (e.g. O1PS, O3): Is less affected by the shape of the sharp object/hazard (i.e. diameter, geometry, sharpness) but due to shoemaking techniques may not cover the entire lower area of the foot.

Non-metal (PS or PL or category e.g. O1PS, O3L): May be lighter, more flexible and provide greater coverage area, but the perforation resistance may vary more depending on the shape of the sharp object/hazard (i.e. diameter, geometry, sharpness). Two types in terms of the protection afforded are available. Type PS may offer more appropriate protection from smaller diameter objects than type PL.

8.5 Date of obsolescence

The obsolescence date of footwear during storage before use depends on the effects of time, environment and has to be stated by the manufacturer.

It is the responsibility of the manufacturer to determine all factors, which can influence the time of use and/or foreseen protection (e.g. UV radiation, heat, cold, water, salt, temporal factors of material properties ...).

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The obsolescence dates should be proven by supporting evidence (tests, experience). The manufacturer cannot predict the obsolescence date during use.

NOTE Further information are available in ISO/TR 18690^[8].

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Annex A (normative)

Customized occupational footwear (occupational footwear adapted to fit an individual user or a single unit to fit an individual user)

A.1 General

This annex covers three types of customized or customizable occupational footwear.

A.2 Basic requirements

A.2.1 Type 1 — equipped with customized insoles

A.2.1.1 General

Customized insoles adapted to fit an individual user are used in conjunction with occupational footwear according to ISO 20347. Only full insoles from the heel to the toe may be used. Outside the area under the toe puff, openings of up to 6,0 cm² are permitted (e.g. heel spur supply).

NOTE Type 1 and type 2 footwear can be combined.

A.2.1.2 Property to be tested for Type 1

Each different type of customized insoles shall be tested together with the foreseen occupational footwear as specified in [Table A.1](#). The sampling shall be done according to ISO 20344:2021, Table 1. Where only one size of customized insole for an individual person is available, only this size shall be tested.

The ergonomic assessment for customized insoles is based on the approval of the wearer in conjunction with the customized shoemaker.

Table A.1 — Required tests for Type 1

	B A	Clause of this stand- ard	Condition requiring testing
Insole			
pH value	B	5.3.5	only valid for leather
water permeability	B	5.7.2	change of material
water absorption/desorption	B	5.7.3	only valid for non-permeable insoles
abrasion resistance	B	5.7.4.2	change of top material
Chromium VI	B	5.3.5	only valid for leather
Additional requirements - Whole footwear			
Electrical properties	A	6.2.2	in combination with the foreseen occupational footwear
A means where the additional requirement is claimed and marked on the footwear.			
B means basic requirement (mandatory).			

Table A.1 (continued)

	B A	Clause of this stand- ard	Condition requiring testing
Energy absorption at seat region	A	6.2.4	in case of lower thickness than the original insock in the area of the heel and in combination with the foreseen occupational footwear
Heat insulation	A	6.2.3.1	in combination with the foreseen occupational footwear
Cold insulation	A	6.2.3.2	in combination with the foreseen occupational footwear
A means where the additional requirement is claimed and marked on the footwear.			
B means basic requirement (mandatory).			

A.2.2 Type 2 — Modified occupational footwear

A.2.2.1 General

Modified (adapted) occupational footwear are to correct misalignments of the foot (examples see [3.18](#)). For modification occupational footwear according this document is used.

The examination samples of the modified footwear shall reflect the worst-case situation (e.g. minimum and maximum outsole thickness).

NOTE Type 1 and type 2 footwear can be combined.

A.2.2.2 Property to be tested for Type 2

Each adaption shall be tested according to [Table A.2](#). The sampling shall be done according to ISO 20344:2021, Table 1. Were only one size of customized safety footwear for an individual person is available, only this size shall be tested.

The ergonomic assessment for customized modification is based on the approval of the wearer in conjunction with the customized shoemaker.

Table A.2 — Required tests for Type 2

	Clause of this standard	Raises (heel or heel and sole) ^a Addition of heel wedges ^a Addition of sole wedges ^a	Me- dial/ lateral heel or sole flares ^b	Cushion heels ^b	Different rockers ^a	Stiffened soles ^b
Whole footwear						
Upper/outsole bond strength	5.3.1.2	B				
Slip resistance	5.3.4.2		B	B		
Outsole						
NOTE The applicability of a requirement to a particular property is indicated by B or A.						
B means basic requirement - mandatory.						
A means where the additional requirement is claimed and marked on the footwear (optional).						
The absence of B or A indicates that there is no requirement.						
^a When original outsole is used.						
^b Not possible with original outsole (material and/or cleat design is changed).						