
Freight containers — Electronic seals —

**Part 4:
Data protection**

*Conteneurs pour le transport de marchandises — Scellés
électroniques —*

Partie 4: Protection des données

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Contents

Page

Foreword.....	iv
Introduction	v
1 Scope	1
2 Normative references	1
3 Terms, definitions and abbreviated terms	2
4 Data protection.....	3
4.1 General.....	3
4.2 Confidential information	3
4.3 Public information	3
4.4 Fixed data	3
4.5 Variable data.....	3
5 Device authentication.....	3
5.1 General.....	3
5.2 Physical authentication.....	4
5.3 Electronic authentication	4
6 Conformance.....	4
Annex A (normative) Electronic seal manufacturers' security-related practices.....	5
Bibliography	10

Foreword

ISO (the International Organization for Standardization) is a worldwide federation of national standards bodies (ISO member bodies). The work of preparing International Standards is normally carried out through ISO technical committees. Each member body interested in a subject for which a technical committee has been established has the right to be represented on that committee. International organizations, governmental and non-governmental, in liaison with ISO, also take part in the work. ISO collaborates closely with the International Electrotechnical Commission (IEC) on all matters of electrotechnical standardization.

International Standards are drafted in accordance with the rules given in the ISO/IEC Directives, Part 2.

The main task of technical committees is to prepare International Standards. Draft International Standards adopted by the technical committees are circulated to the member bodies for voting. Publication as an International Standard requires approval by at least 75 % of the member bodies casting a vote.

Attention is drawn to the possibility that some of the elements of this document may be the subject of patent rights. ISO shall not be held responsible for identifying any or all such patent rights.

ISO 18185-4 was prepared by Technical Committee ISO/TC 104, *Freight containers*, Subcommittee SC 4, *Identification and communication*.

ISO 18185 consists of the following parts, under the general title *Freight containers — Electronic seals*:

- *Part 1: Communication protocol*
- *Part 2: Application requirements*
- *Part 3: Environmental characteristics*
- *Part 4: Data protection*
- *Part 5: Physical layer*

Introduction

This part of ISO 18185 was prepared by ISO Technical Committee 104/Subcommittee 4/Working Group 2, using the drafting conventions of ISO/IEC Directives, Part 2.

In early 2005, an extensive Vulnerability Assessment took place to analyse the use cases and potential data integrity threats posed to devices based on the ISO/IEC 18185 series as written. Based on learnings from that assessment, spoofing and cloning were identified as potential data integrity risks to electronic seals. Device authentication became the highest priority solution to mitigate those identified risks, and the scope of the electronic seal standard-setting work was expanded to meet that objective.

Three aspects are discussed in this part of ISO 18185: data protection, device authentication and conformance.

Data protection addresses the confidentiality and integrity of transmitted data. ISO TC 104/SC 4/WG 2 decided that for this part of ISO 18185, all seal information has been deemed to be public information, and as such, can be transmitted in clear text. Data confidentiality and integrity requirements are presented in this part of ISO 18185 for both fixed data (e.g. data items created during the seal manufacturing process) and variable data (e.g. event information generated by and stored within the seal during use).

Device authenticity addresses the capability to identify the seal as a valid device. This first-generation specification outlines methods for physical authentication.

Conformance addresses the requirement for electronic seals claiming compliance with ISO 18185 to also contain the physical properties of high security mechanical seals in ISO/PAS 17712, and identifies best practices for electronic seal manufacturers.

This part of ISO 18185 defines the first-generation specifications for device authentication and data protection. Further generations of this part of ISO 18185 may be created upon further review of the potential benefits for these electronic seal devices using additional device authentication and data protection methods.

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Freight containers — Electronic seals —

Part 4: Data protection

1 Scope

This part of ISO 18185 specifies requirements for the data protection, device authentication and conformance capabilities of electronic seals for communication to and from a seal and its associated reader. These capabilities include the accessibility, confidentiality, data integrity, authentication and non-repudiation of stored data.

The protection of this information is provided through a radio-communications interface providing seal identification and a method to determine whether a freight container's seal has been opened.

This part of ISO 18185 specifies a freight container seal identification system, with an associated system for verifying the accuracy of use, having:

- a seal status identification system;
- a battery status indicator;
- a unique Seal Identifier including the identification of the manufacturer;
- a seal (tag) type.

This part of ISO 18185 is intended for use in conjunction with the other parts of ISO 18185.

This part of ISO 18185 is designed to facilitate electronic device authentication. For mechanical seals, the seal manufacturer is able to determine the authenticity of the device if and when necessary, e.g. to determine the unauthorized opening of the seal. There are electronic authentication methods which can provide similar validation without visual inspection. This part of ISO 18185 provides only the guidelines for those methods.

This part of ISO 18185 applies to all electronic seals used on freight containers covered by International Standards ISO 668, ISO 1496-1 to ISO 1496-5 and ISO 8323 and should, wherever appropriate and practicable, also be applied to freight containers other than those covered by these International Standards.

2 Normative references

The following referenced documents are indispensable for the application of this document. For dated references, only the edition cited applies. For undated references, the latest edition of the referenced document (including any amendments) applies.

ISO/IEC 17025, *General requirements for the competence of testing and calibration laboratories*

ISO/PAS 17712, *Freight containers — Mechanical seals*

ISO 18185-3, *Freight containers — Electronic seals — Part 3: Environmental characteristics*

3 Terms and definitions

For the purposes of this document, the following terms and definitions apply:

3.1

AEI

Automatic Equipment Identification

3.2

authentication

method to verify the validity of a transmitted message and its originator

3.3

asset

anything an individual or a company owns which has value

NOTE In the container environment, an asset could be a container, the container's contents, or information pertaining to the container.

3.4

electronic seal

read-only, non-reusable freight container seal conforming to the high security seal defined in ISO/PAS 17712 and conforming to this part of ISO 18185 that electronically evidences tampering or intrusion through the container doors

3.5

reader

wireless RFID communication device which interacts with RFID tags and electronic seals

3.6

Radio Frequency Identification

RFID

electrical transponder which stores information that can then be used to identify an item to which the transponder is attached, similar to the way in which a bar code on a label stores information that can be used to identify the item to which the label is attached

3.7

system

complete end-to-end RFID tracking solution of seal-to-reader-to-network-to-application-to-user

3.8

threat

potential abuse of an asset created by exploiting a vulnerability in order to impair the value of an asset

3.9

validation

process by which the integrity and correctness of data are established

3.10

vulnerability

potential flaw or weakness in system security procedures, design, or implementation that could be exercised (accidentally triggered or intentionally exploited) and result in harm done to a system

4 Data protection

4.1 General

Data protection addresses the concern about the confidentiality and integrity of the data presented by the electronic seal.

4.2 Confidential information

Under the terms of this first-generation part of ISO 18185, the current communication with the electronic seal is performed in clear text and does not include any confidential information. Consequently, there are no requirements regarding confidential information at this time.

4.3 Public information

All current information communicated by the electronic seal has been determined to be public information, and as such, shall be communicated in clear text format. While it is not necessary to transmit public information using confidentiality methods, there is a need to prevent the accidental or fraudulent alteration of the data contained within the electronic seal.

4.3.1 Fixed data

Fixed data is defined as all seal information which will not change after the time of manufacture. This includes the manufacturer ID, the tag ID (serial number), the protocol ID, the model number, the product version, the seal tag type and the protocol version.

Fixed data shall be protected against erasure or alteration during the manufacturing process such that it cannot be modified or deleted by an outside entity. The technical details of how fixed data protection is performed are beyond the scope of this part of ISO 18185 and are left to the individual electronic seal manufacturer.

4.3.2 Variable data

Variable data is defined as all seal event information which, after the time of manufacture, can and most probably will change throughout the life of the seal. This includes the time of seal closure, the time of seal opening and the battery status.

Event information shall be added to the seal's memory upon each status change. Once written into the event log, this information shall become a permanent record within the seal and shall not be modified or erased by either the seal or an outside entity.

Variable data shall be protected against erasure or alteration within the device throughout the lifetime of the seal. The technical details of how variable data protection is performed are beyond the scope of this part of ISO 18185 and are left to the individual electronic seal manufacturer.

5 Device authentication

5.1 General

In addition to the integrity of the data communicated, this part of ISO 18185 requires the capability to verify the authenticity of the electronic seal.

5.2 Physical authentication

The ability for forensic authentication is necessary for both the mechanical and the electronic components of a seal. The seal manufacturer shall be able to identify and authenticate the seal as a valid seal based on proprietary information, its unique manufacturing characteristics, and the fixed data defined in 4.3.1.

Presented with the physical device, the seal manufacturer shall be able to validate the authenticity of the mechanical and electronic components of the seal. The technical details of how physical device authentication is performed are beyond the scope of this part of ISO 18185 and are left to the individual electronic seal manufacturer.

5.3 Electronic authentication

Under the terms of this first-generation part of ISO 18185, there are no requirements for the ability to electronically authenticate a seal through data transmissions.

6 Conformance

Electronic seals claiming compliance with this part of ISO 18185 shall have the high security mechanical seal physical properties defined in ISO/PAS 17712. They shall further comply with the electronic seal manufacturers' security-related practices identified in Annex A.

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Annex A (normative)

Electronic seal manufacturers' security-related practices

A.1 Introduction

This annex addresses security-related practices relevant to the manufacture and distribution of electronic security seals (electronic seals) and related equipment that conform to all parts of ISO 18185.

Since electronic seals require interrogators (reader/writers) for communication, this annex also addresses security-related practices related to the manufacture and distribution of such related equipment.

The annex is similar to the normative annex to ISO/PAS 17712 with modifications appropriate to electronic seals and related equipment.

The structure of this part of ISO 18185 reflects the six stages in the life of a freight container electronic seal, as shown in Table A.1. Since this part of ISO 18185 is about the security-related practices of electronic seal/device manufacturers, the focus within each stage is on the actions within the purview of those manufacturers.

"Manufacturer", as used in this annex, refers to the entity responsible for the design and sale of the product. While that entity usually owns and operates the producing factory, this is not always the case since firms may subcontract the actual production. In the case of subcontracted production, "manufacturer" refers to the firm that drives the process and brings the product to market, not to the operator/owner of the xyz factory.

Table A.1 — Six stages in the life of a freight container electronic seal

Stage number	Stage name	Role of electronic seal/device manufacturers
1	Electronic seal/equipment design process	Total responsibility.
2	Manufacturing	Total responsibility.
3	Distribution	Shall set standards and expectations of distributors and resellers. Shall help educate distributors and resellers.
4	User knowledge and discipline	Shall help educate users in correct use and maintenance of electronic seal readers and related equipment. Shall help educate users in the care of electronic seals prior to their application to containers, trailers, or other receptacles. Shall help educate users in correct use of electronic seals.
5	In-transit management	May help users and regulators educate supply chain personnel.
6	After-life	Total responsibility for maintaining data on production, sales and ID numbers of electronic seals, readers and related equipment. Shall help educate distributors and resellers about maintaining historical data on their electronic seal inventories and sales. Have no role in maintaining chain-of-custody information on completed cargo shipments.

A.2 Manufacturer security-related practices in Stage 1, electronic seal/equipment design process

Manufacturers shall design and classify the physical performance characteristics of electronic seal products in accordance with ISO/PAS 17712 or its successor International Standard. It establishes uniform procedures for classification of mechanical seals for freight containers. The specification defines physical parameters for different levels of an electronic seal's physical performance — indicative electronic seals, security electronic seals, and high security electronic seals.

Physical design of electronic seal readers and related equipment shall respect the environmental characteristics covered in ISO 18185-3.

Although this part of ISO 18185 is designed for marine containers, electronic seals that conform to it are suitable for other applications, such as bulk railcars or truck trailers used in cross-border and domestic operations.

Manufacturers shall endeavour to “design in” effective tamper resistance and tamper evidence for all their electronic seal products.

A.3 Manufacturer security-related practices in Stage 2, manufacturing

This clause describes the security-related practices to be applied by electronic seal/device manufacturers during Stage 2. As with the other stages, not every point applies in every situation. If a manufacturer elects not to apply a point because it does not apply to a particular facility, then the manufacturer shall document the rationale for this action and keep it on file for review by certification and regulatory authorities.

A.3.1 Electronic seal/device manufacturer certification

The manufacturer shall maintain ISO 9001 (or equivalent) certification on all company-owned manufacturing facilities.

When purchasing contract production services for market-ready electronic seal products, the manufacturer shall purchase from ISO 9001 (or equivalent) certified plants.

If a manufacturer's facility or outside production facility for market-ready electronic seal products loses its ISO 9001 (or equivalent) certification, notification shall be sent to the appropriate customs administrations if decertification impacts the use of that company's specific product in international trade.

The security practices referenced herein shall be implemented in accordance with this part of ISO 18185.

The manufacturer shall accept random and unannounced inspections of facilities and documentation for conformance with this document; inspections shall be accomplished by appropriate third-party certification bodies. The “certification bodies” shall be governmental agencies or accredited independent organizations. Nothing in this part of ISO 18185 implies that industry certifying or regulatory bodies would reveal trade secrets or proprietary information among competitors.

The manufacturer shall conduct an initial security risk assessment of its facilities and periodic update reviews, and shall implement countermeasures and/or policies to overcome potential vulnerabilities or threats.

The manufacturer shall assign responsibility for security and product integrity to knowledgeable individual(s), with a principal point of contact.

The manufacturer shall agree to cooperate with relevant law enforcement officials.

The manufacturer shall cooperate with regulatory or certification bodies in responding to questions or issues regarding compliance, irregularities, copying, etc. The “certification bodies” shall be governmental agencies or

accredited independent organizations. Nothing in this part of ISO 18185 implies that industry certifying or regulatory bodies would reveal trade secrets or proprietary information among competitors.

The manufacturer shall develop and maintain a crisis management strategy to prepare for and respond to tampering and other malicious, criminal, or terrorist actions; the strategy shall provide guidelines to segregating and securing affected products.

The manufacturer shall promote electronic seal/reader security awareness among all staff. Security awareness includes identification of whom in management they should alert about potential security problems (24-hour contacts).

The manufacturer shall require background checks on all employees to the extent allowed under local law or regulation.

A.3.2 Electronic seal/reader product certification

The manufacturer shall, on an annual basis, submit samples of all relevant products to an independent third party testing laboratory to ensure the product complies with this part of ISO 18185 and ISO/PAS 17712 or its successor International Standard. The testing lab shall be certified according to the standards outlined in ISO/IEC 17025.

The manufacturer shall mark electronic seals and readers with its company identity.

NOTE 1 The manufacturer's identity is part of the electronic seal data structure in ISO 18185-1.

The manufacturer shall produce electronic seals with unique physical and electronic numbers or identifiers. The seal manufacturer ID, a component of the seal ID, is addressed in ISO/TS 14816.

NOTE 2 The electronic seal ID is addressed in ISO 18185-2.

The manufacturer shall produce electronic seal readers and related equipment with unique physical serial numbers or identifiers. There shall also be an electronic two-byte field set aside for a logical reader identifier which shall be assigned as part of the reader field installation process, able to be tailored to the needs of each installation.

NOTE 3 This logical reader identifier is used by the terminal or area management system to associate the reader with a given location.

The manufacturer shall track the physical and electronic identifiers of all electronic seals and related products that it produces or has produced for it. Manufacturers shall record, by electronic seal/device type, the number/identifier, date of finished production, date of order, date electronic seals were shipped, and names of consignee(s). The manufacturer shall retain this information for a period of at least seven (7) years in a manner that makes it readily available upon request by a regulatory or certification body.

The manufacturer shall segregate and render non-functional any incidental production of scrap electronic seal products before disposal.

The manufacturer shall control access to production and storage areas and loading docks and stores electronic seals and related equipment in secure areas.

The manufacturer shall lock all loaded trailers or containers on the premises.

The manufacturer shall "inspect what it expects", by verifying driver identification, if applicable, and verifying the load and count of inbound electronic seal components.

The manufacturer shall implement a policy for off-hour deliveries to ensure prior notice of these deliveries. The policy shall require the presence of an authorized individual to receive these shipments. Advance notification, by phone, fax, or e-mail, should be required from all vendors/suppliers for incoming deliveries.

A.4 Manufacturer security-related practices in Stage 3, distribution

Sales organizations such as distributors or resellers can enhance or undermine even the best manufacturer's security program. The manufacturer/responsible party shall help educate their distributors and resellers about the importance, mutual advantage, and specifics of effective electronic seal security programs.

The manufacturer/responsible party shall set guidelines and should undertake to ensure that their distributors and resellers comply with the following security-related guidelines.

The distributor/reseller shall permit the manufacturer to review its security procedures.

The manufacturer, if it becomes aware of a gap in distributor/reseller security practices, shall identify that gap and recommend needed changes that will provide electronic seals and related equipment with the necessary oversight and accountability.

The distributor/reseller shall not sell electronic seals or related equipment without the manufacturer (responsible party's) identity marked on the devices.

The distributor/reseller shall record all aspects of an electronic seal and/or related equipment shipment, including source, electronic seal numbers and identifiers, description and the name and address of the individual placing the order and the consignee for the order. The distributor/reseller shall retain such records for a period of at least seven (7) years. Upon request from a government regulatory agency, the distributor/reseller shall make the necessary records available to assist the agency in the investigation of a cargo shipment incident.

The distributor/reseller shall conduct an initial security risk assessment of its facilities and implement countermeasures and/or policies to overcome potential vulnerabilities or threats.

The distributor/reseller shall control access to storage areas and loading docks, and store electronic seals and related equipment in secure areas.

The distributor/reseller shall lock all loaded trailers or containers on the premises.

The distributor/reseller shall "inspect what it expects", by verifying driver identification, if applicable, and verifying the load and count of inbound electronic seal components.

The distributor/reseller shall implement a policy for off-hour deliveries to ensure prior notice of these deliveries. The policy will require the presence of an authorized individual to receive these shipments. Advance notification, by telephone, facsimile transmission or e-mail, should be required from all vendors/suppliers for incoming deliveries.

A.5 Manufacturer security-related practices in Stage 4, user knowledge and discipline

This stage focuses upon the security-related practices of bona fide users, including government agencies, such as customs administrations that might apply electronic seals to a container shipment. The influence and responsibility of electronic seal/device manufacturers in Stage 4 is limited to education.

Security-related practices, in this instance, can be enhanced by the electronic seal/device manufacturers through the inclusion of educational information about electronic seals and readers on product cartons, product literature, the Internet, and on-site training when appropriate.

Manufacturers will help educate users in the importance of proper control of, and record-keeping about, electronic seals prior to their application and use.

Manufacturers will help educate users in correct and most effective use of electronic seals and readers, including conformance with applicable standards and regulations.